

Connecting Brands 🚫 Consumers

AT&T – eSIM Activation

December 12, 2022

eSIM Activations

When User logs into WebPos they will need to begin by clicking the AT&T tile



Single Line Activation w/eSIM Compatible Device- Product selection

<u>Step 1</u>: User will click ACTIVATIONS under Product and then choose AT&T Prepaid Activation under Product Variation.



<u>Step 2</u>: Next step will be to enter IMEI Number and Zip Code for device to be activated and click CONTINUE

Sale Transactions	Reports Marketplace - Resources -	▲ Balance User \$ 4,094.00 ♣ venusatt ~
ransaction - Sale		
Marketing & Resource Corner	Process Transaction	C Home ← Previous Step Next Step →
𝗞 AT&T Check Port Status	Step 1. Select a product	
 AT&T Device Compatibility Lookup AT&T PIN Code Setup 	Step 2. Fill in required information	
% AT&T PREPAID Marketing Tools	IMEI Number *	
	35683	1111874309
Selected Product	Zip Code *	
		28734
		Continue
🚔 AT&T prepaid	Step 3. Complete transaction	
AT&T Prepaid Activations		
AT&T Prepaid Activation		
\$0.00		

Single Line Activation w/eSIM Compatible Device – Customer Info

<u>Step 2 Cont'd</u>: Next screen will require User to enter Customer address, Contact Number, Email address and will bring back the Price Plan options available. After customer makes their choice, the User will click CONTINUE.

% AT&T Check Port Status % AT&T Device Compatibility Lookup	Step 1. Select a product		
S AT&T PIN Code Setup	Step 2. Fill in required information	n	
% AT&T PREPAID Marketing Tools	IMEI Number *		
		356831111874309	
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💙 AT&T prepaid		28734	
	Customer First Name *		
	ø	Brian	
	Customer Last Name *		
	8	Smith	
AT&T Prepaid	Address Line 1 *		
Activations	8	64 W PALMER ST	
AT&T Prepaid Activation \$0.00	Customer City *		
	8	Franklin	
	Customer State *		
		North Carolina	× •
	Contact Number *		
	L.	8281213333	
	Email Address *		
	Ø	brian@gmail.com	
	Area Code *		
	=	828	× •
	Update Form		
	Click here to start over and edit for	772	Continue
	Step 3. Complete transaction		
	Terminal Id: 611107, Venue Wirel	ess - 4787 Salem Avenue - Dayton - OH - 45416	

Single Line Activation w/eSIM – Complete Transaction

<u>Step 3</u>: User will be required to review sale details and disclaimer with the customer and click COMPLETE TRANSACTION



NOTE: If the device being activated is eSIM compatible, an automatic push notification from Apple will be sent to the mobile device to finalize activation of the eSIM.

Single Line Activation w/eSIM –Transaction Success/Receipt

Below is a sample of the transaction success message that will appear once the sale is complete. User will have the option to view the receipt and then print or click Done.

NOTE: If the product is eSIM compatible, an automatic push notification from Apple will be sent to the mobile device to finalize activation of the eSIM.



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Product		
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AT&T prepaid	S AT&T prepaid	
AT&T Prepaid		
Activations &T Prepaid Activation	Venus Mireless	
\$50.00	venus mirciess 4787 Salem Avenue Dayton, OH 45416	
	9372747500	
	Terminal ID: 611197 Product: AT&T Prepaid Activation Transaction ID: 000000226639	
	Product SKU/BarCode : 0843788049379 Sale Date & Time : 12/1/2022 12:06:47 PM Sale Amount : \$50.00	
	Service Charge : \$0.00 Total Sale : \$50.00	
	Instructions Thank you for activating with AT &T	
	AT&T Mobile Number:8283478001 Price Plan: AT&T \$50 Unlimited	
	SIM: 89011807300024996092 IMEI: 356831111874309	
	Required state and local taxes, or surcharges may apply.	
	Service is subject to the AT&T PREPAID Plan Terms and Terms of Service, available at att.com/prepaidterms,	
	which include dispute resolution by arbitration. See att.com/broadbandinfo for information on AT&T network	

AT&T eSIM Return

Step 2: User will be prompted to enter IMEI number for the eSIM return and Step 1: click CONTINUE. Select ATT prepaid Select Account Modifications Select eSim return Marketing & Resource Corner Process Transaction ℁ AT&T Check Port Status % AT&T Device Compatibility Lookup Step 2. Fill in required information % AT&T PIN Code Setup % AT&T PREPAID Marketing Tools IMEI Number **1** Selected Product \heartsuit C Home ← Previous Step Next Step → Step 3. Complete transaction Process Transaction Step 1. Select a product 🚔 AT&T prepaid Product: Account Modifications × • AT&T Prepaid Account Modifications Product Variation: eSim Return \$0.00 eSim Return Plan Changes Step 2. Fill in required information Step 3. Complete transaction

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AT&T eSIM Return – Sales Details/Transaction Complete

<u>Step 3</u>: Sales details will be shown on the next screen for the eSIM return and User will review with the Customer and click COMPLETE TRANSACTION. Next screen will show Transaction Success message and allow User to View Receipt. User will have option to also print the receipt or click DONE.





