



STEP-BY-STEP GUIDE:

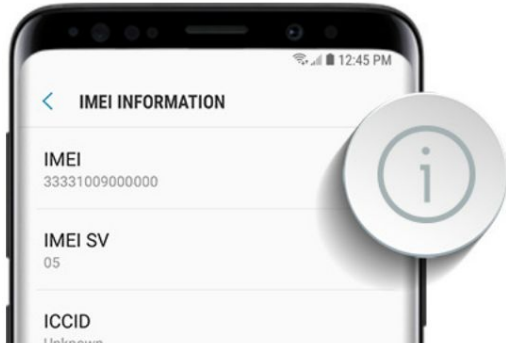
HOW TO ACTIVATE A GEN MOBILE SIM CARD ON
EPAY



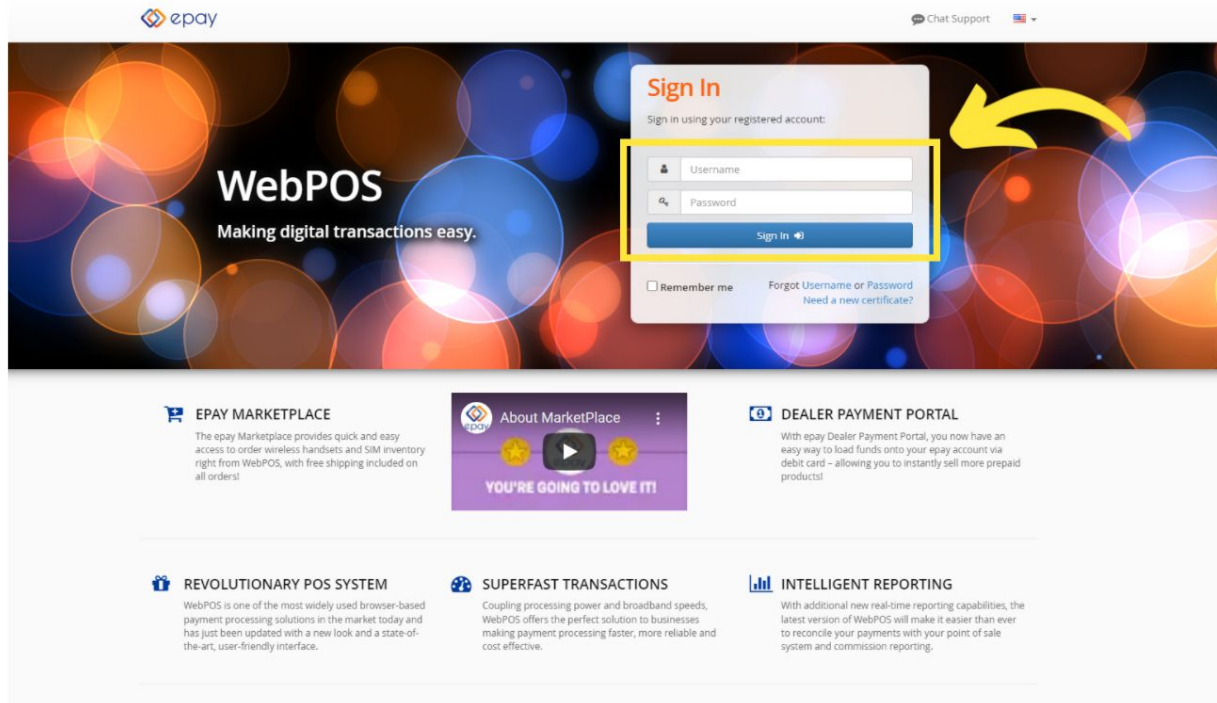
WHAT YOU'LL NEED:



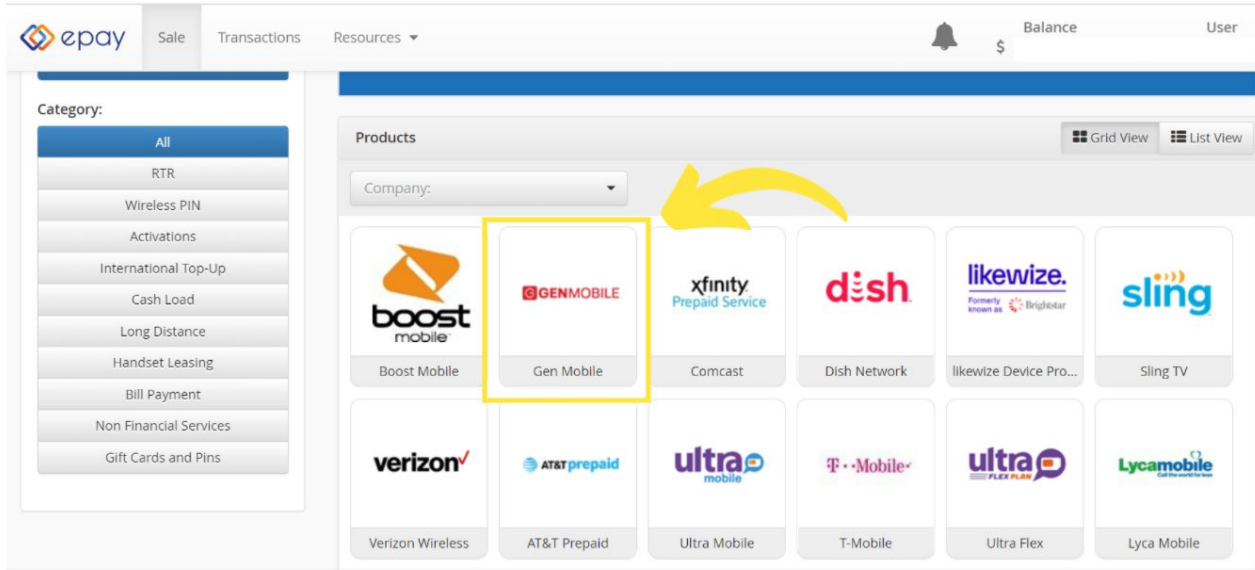
SIM card



IMEI number of the phone
you will be activating



STEP 1: Go to <https://epaywebpos.epayworldwide.com>
and login using your business credentials



STEP 2: On the Home Page under **Products**, select **Gen Mobile**

epay Sale Transactions Resources ▾ Balance \$ User

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

GENMOBILE

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Product:

Activations

RTR

Step 2. Fill in required information

Step 3. Complete transaction

STEP 3: Under the **Product** drop down, select **Activations**

epay Sale Transactions Resources

Chat with customer service

Step 1. Select a product

Step 2. Fill in required information

Selected Product

GENMOBILE

Gen Mobile
Activations
Gen Mobile Activation
\$0.00

Zipcode *

SIM Number *

IMEI *

Price Plan *

Continue

STEP 4: Fill in the customer's information and click **Continue**

epay Sale Transactions Resources Balance User

GENMOBILE

Gen Mobile
Activations
Gen Mobile Activation
\$0.00

SIM Number *

#

IMEI *

Price Plan *

Gen Mobile \$10 300 Talk-Text 1GB

Gen Mobile \$10 Unl Talk-Text

Gen Mobile \$15 Unl Talk-Text 1GB

Gen Mobile \$20 Unl Talk-Text 2GB

Gen Mobile \$25 Unl Talk-Text 3GB

Gen Mobile \$30 Unl Talk-Text 5GB

STEP 5: Under the **Price Plan** drop down, select the customer's desired phone plan

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Activations
Gen Mobile Activation
\$20.00

Process Transaction

Step 1. Select a product

Step 2. Fill in required information

Step 3. Complete transaction

Please confirm the information is correct before completing:

Sale Details:

- Value: \$20.00
- Product specific data:
 - Zipcode: 90278
 - City: Redondo Beach
 - State: California
 - SIM Number: 8901240177136667224
 - IMEI: 357425077701017
 - Price Plan: Gen Mobile \$20 Unl Talk-Text 2GB

Complete transaction Cancel

STEP 6: Review all of the information for the customer is correct and click **Complete Transaction**

The screenshot displays the ePay 'Transaction - Sale' interface. At the top, there is a navigation bar with the ePay logo, tabs for 'Sale', 'Transactions', and 'Resources', and user information including a bell icon, a dollar sign, 'Balance', and 'User'. Below the navigation bar, the main heading is 'Transaction - Sale'. On the left side, there is a sidebar with a 'Marketing & Resource Corner' section containing a 'Chat with customer service' link, and a 'Selected Product' section showing a product card for 'Gen Mobile Activations' priced at '\$20.00'. The main content area is titled 'Process Transaction' and features a progress bar with three steps: 'Step 1. Select a product', 'Step 2. Fill in required information', and 'Step 3. Complete transaction'. The third step is currently active and highlighted in blue. Below the progress bar, a green box indicates 'Transaction Success' with a checkmark icon and the text 'Host Time: 2022-02-22 17:43:41'. At the bottom of this section, there are two buttons: 'Done' and 'View Receipt'. A yellow arrow points to the 'View Receipt' button.

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Activations
Gen Mobile Activation
\$20.00

Process Transaction

Step 1. Select a product

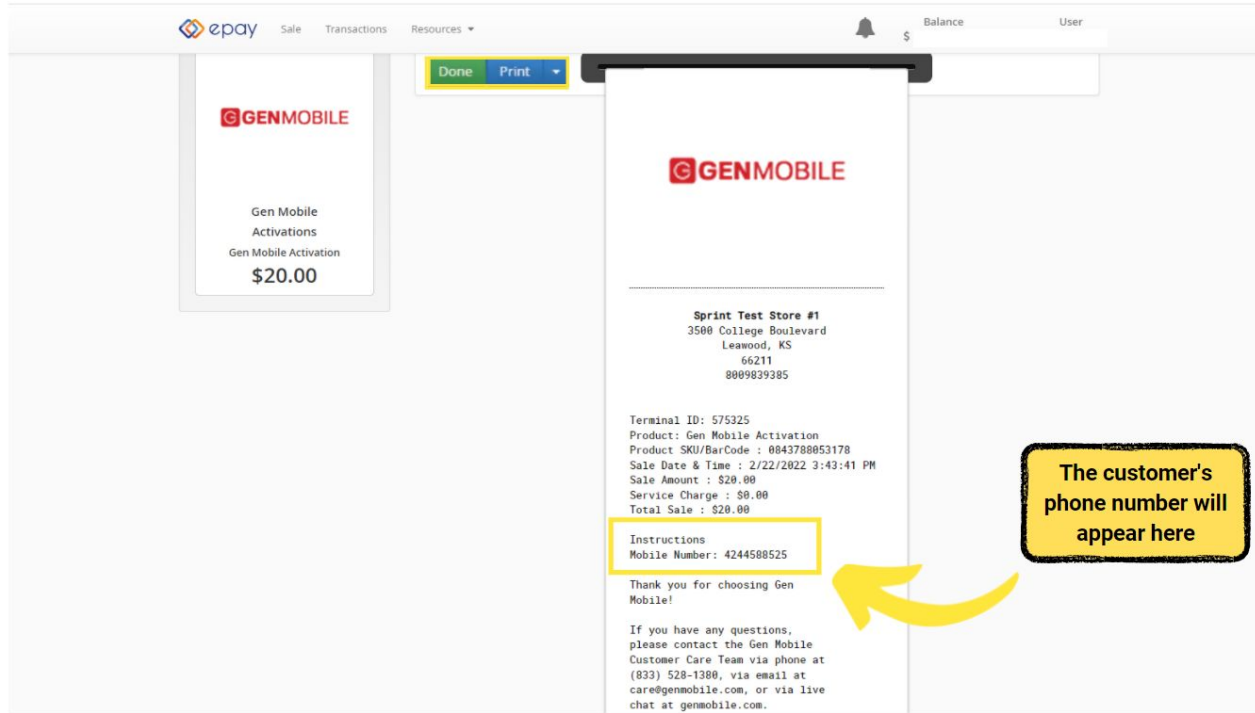
Step 2. Fill in required information

Step 3. Complete transaction

Transaction Success
Host Time: 2022-02-22 17:43:41

Done View Receipt

STEP 7: Once the activation is complete, click **View Receipt**



STEP 8: Take a minute to review the receipt and capture the customer's phone number. Click **Print** at the top to print the receipt or **Done** to exit the transaction.

epay Sale Transactions Resources

Transaction History

Date Range:

Start Date:

Transactions

epay TXN I...	Termin...	Date ...	Tim...	Clerk	Product	Amount ...
0000000000...	575325	2/22/22	17:43	GenMobl...	Gen Mobile Activations	\$20.00

Export

Transaction

Transaction Details

Transaction

Details

Receipt

Refund

epay TXN ID: 000000000015

TXID: 901009774

Product: Gen Mobile Activation - Gen Mobile Activation

EAN: GENMOACT

Amount: \$20.00

Date: Tuesday, February 22, 2022

Time: 5:43 PM

Terminal: 575325

Store: 575325

Location:

Refund

View Receipt

GENMOBILE

Gen Mobile
Gen Mobile Activation

\$20.00

STEP 9: Click the **Transaction** tab on the Home Page to view your transaction history. Click on the *epay TXN ID number* to view the details, receipt, and refund.



Thank You