epay

Connecting Brands Consumers

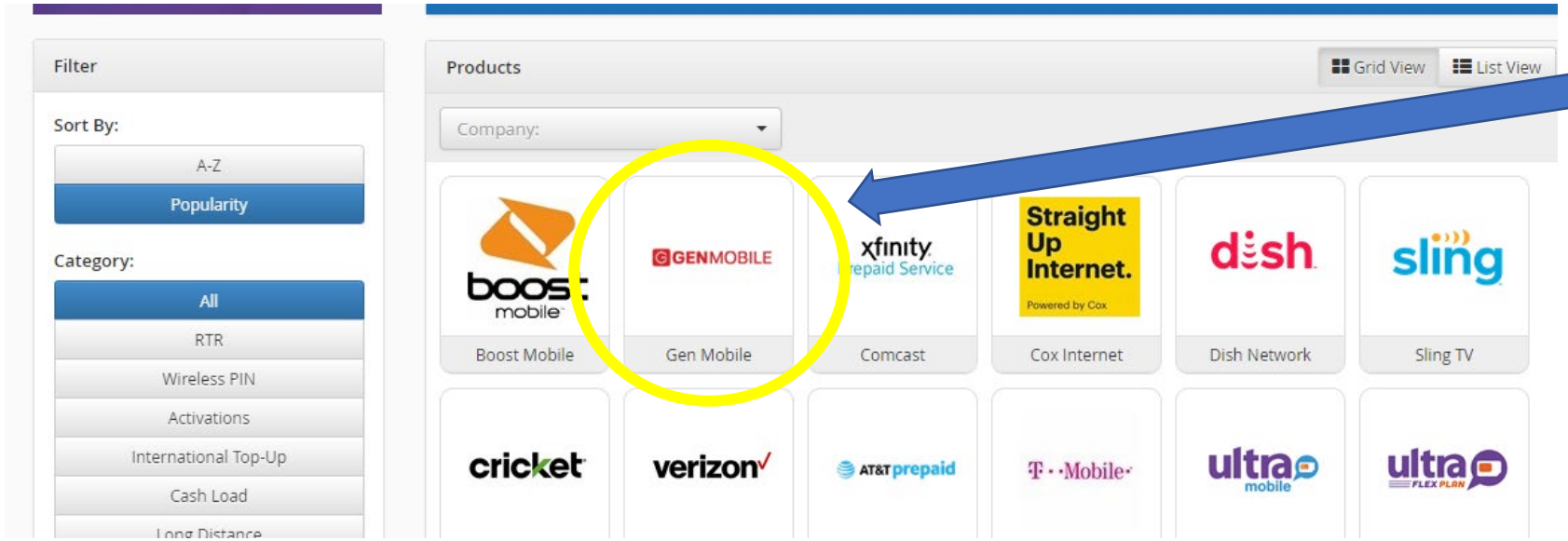
Gen Mobile Integration

Phase 3- AddOn's

May 5, 2022

WebPos Home Page

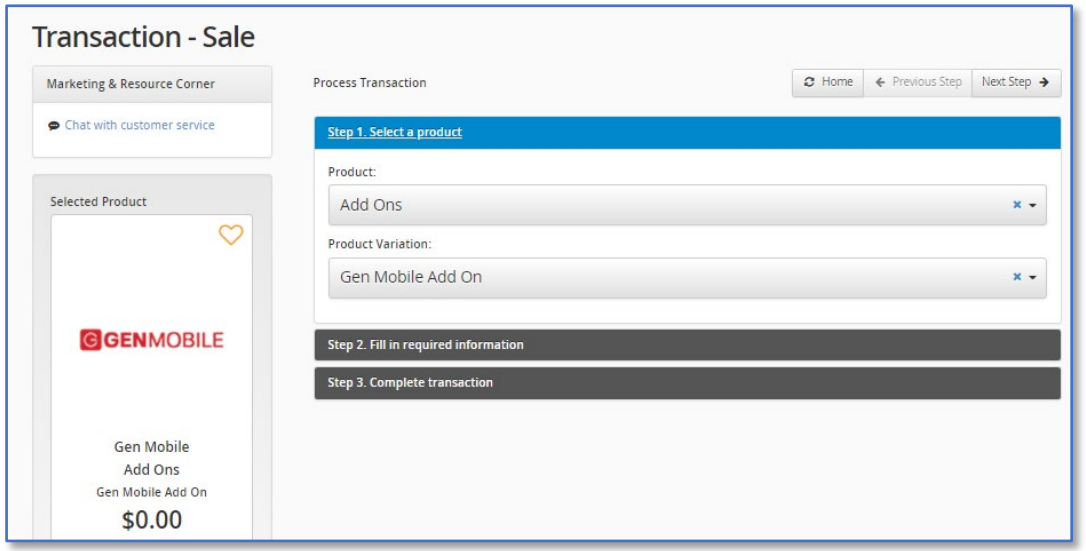
Logging into WebPos, this will be the initial screen displayed



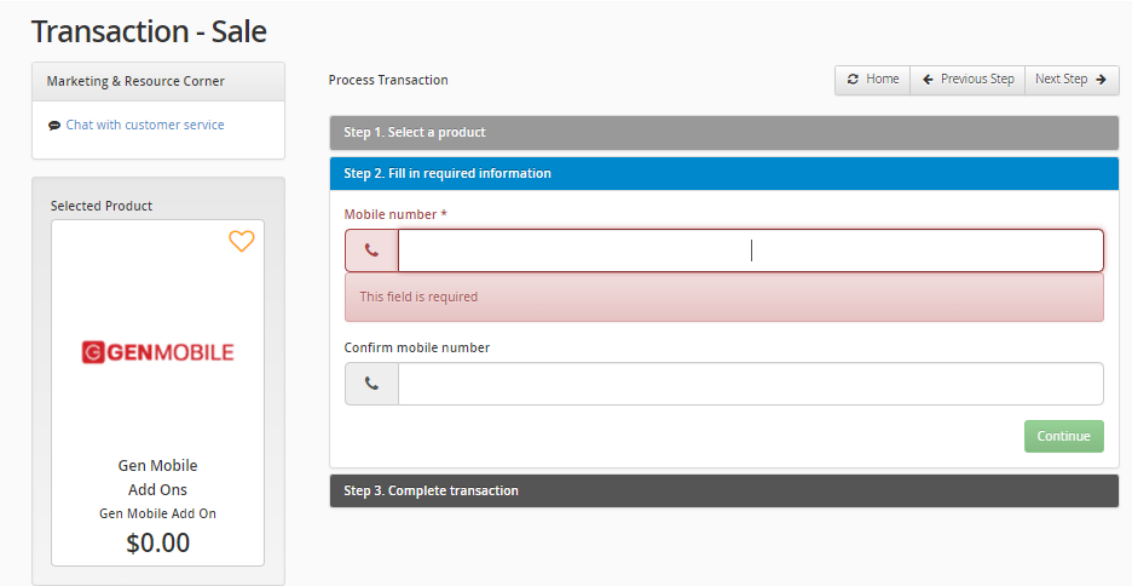
End User will click on Gen Mobile tile to start

AddOn Flow

Step 1: User will begin by selecting Add Ons under the Product tab and then the Product variation tab will automatically switch to Gen Mobile Add On and advance you to Step 2.



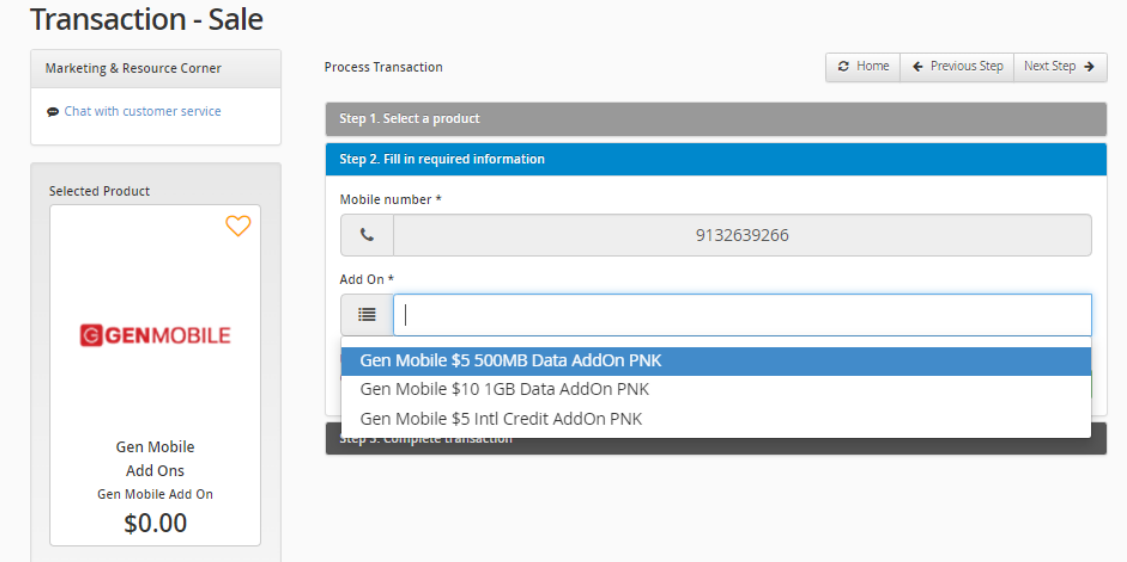
Step 2: User will enter the mobile number the customer would like to Add On a feature to, confirm the number entered and click CONTINUE.

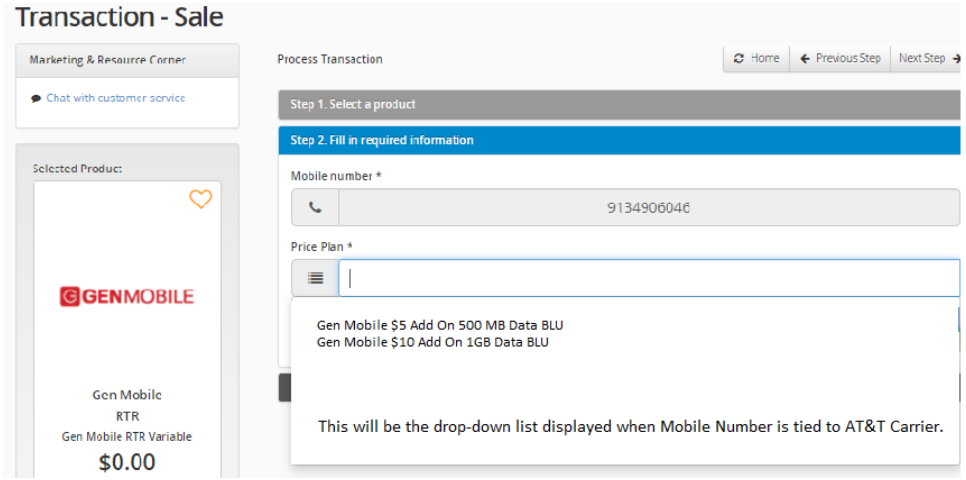


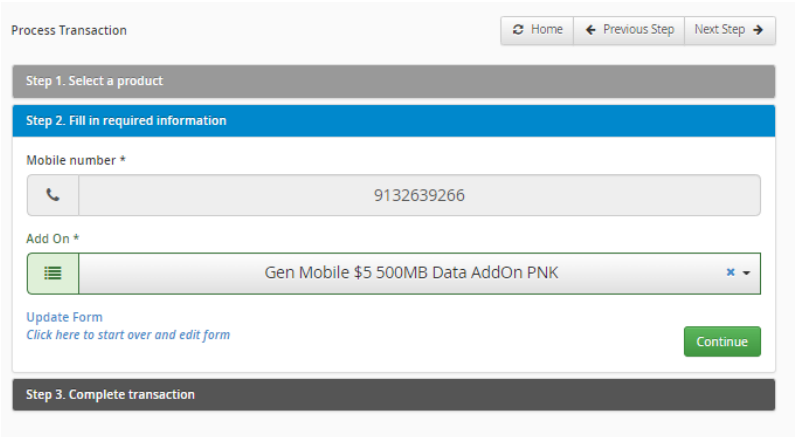
AddOn Flow

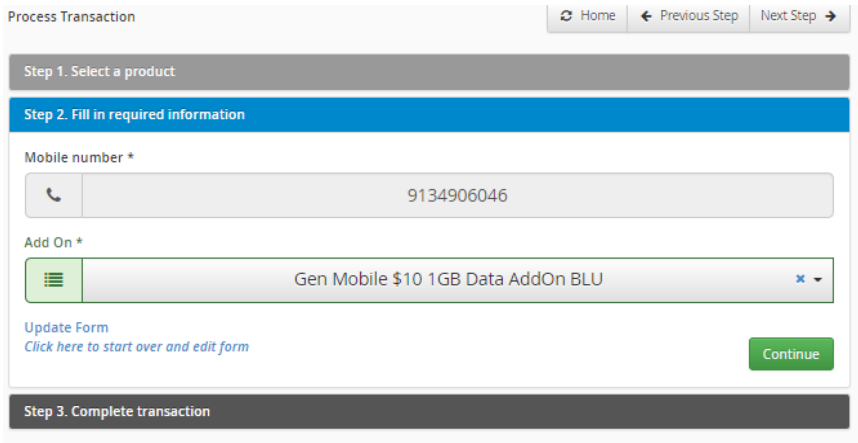
Step 2 Cont'd: Once the mobile number has been entered and Carrier has been determined, the available Price plan options will be returned in a drop-down menu. (4 Add On's available for Tmobile and 2 Add On's available for AT&T). User will pick the option they desire and click CONTINUE

NOTE: If the customer is currently on an existing plan with Unlimited Talk, the Gen Mobile $5 Add On 500 Min will NOT be returned in drop down for TMobile



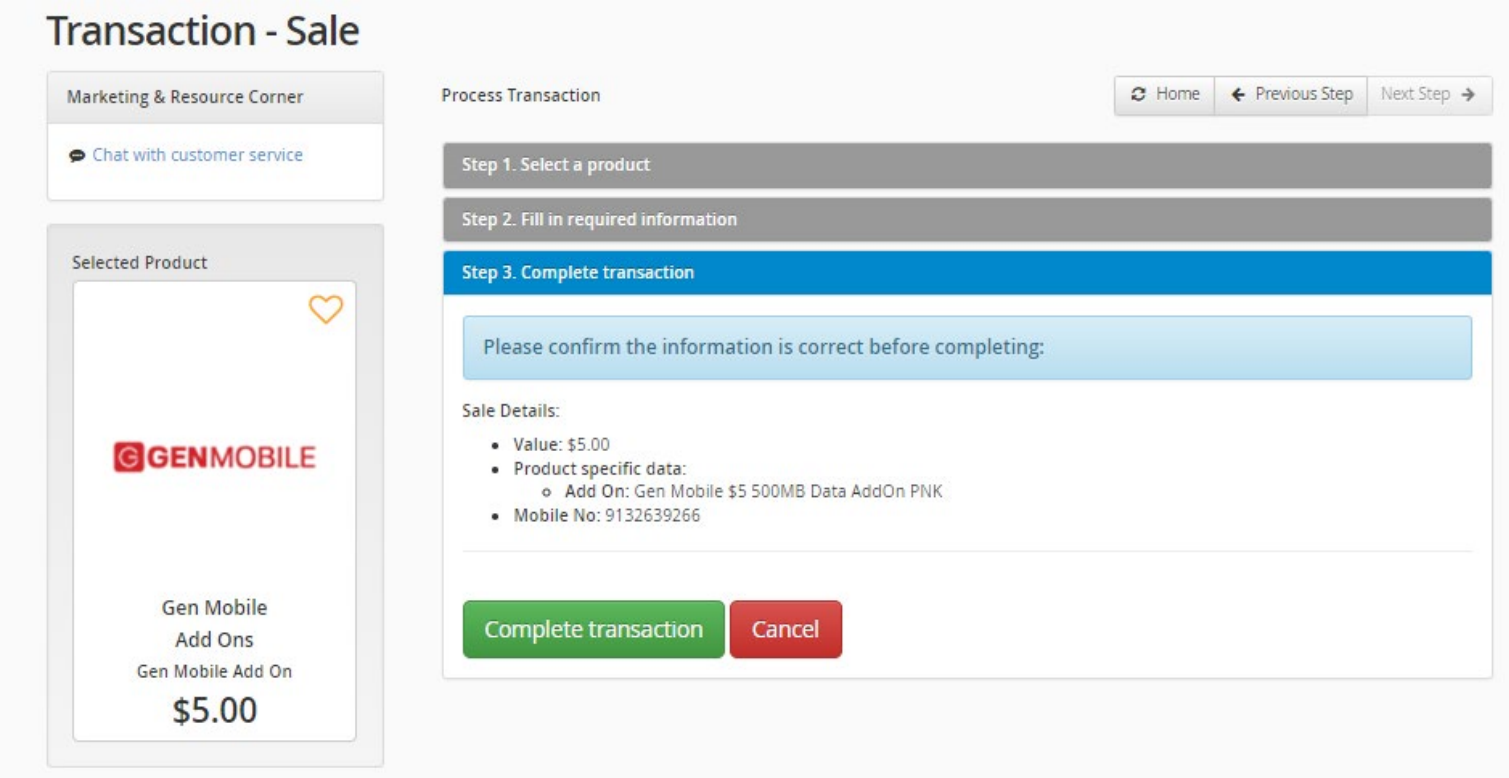






Add-On Confirmation

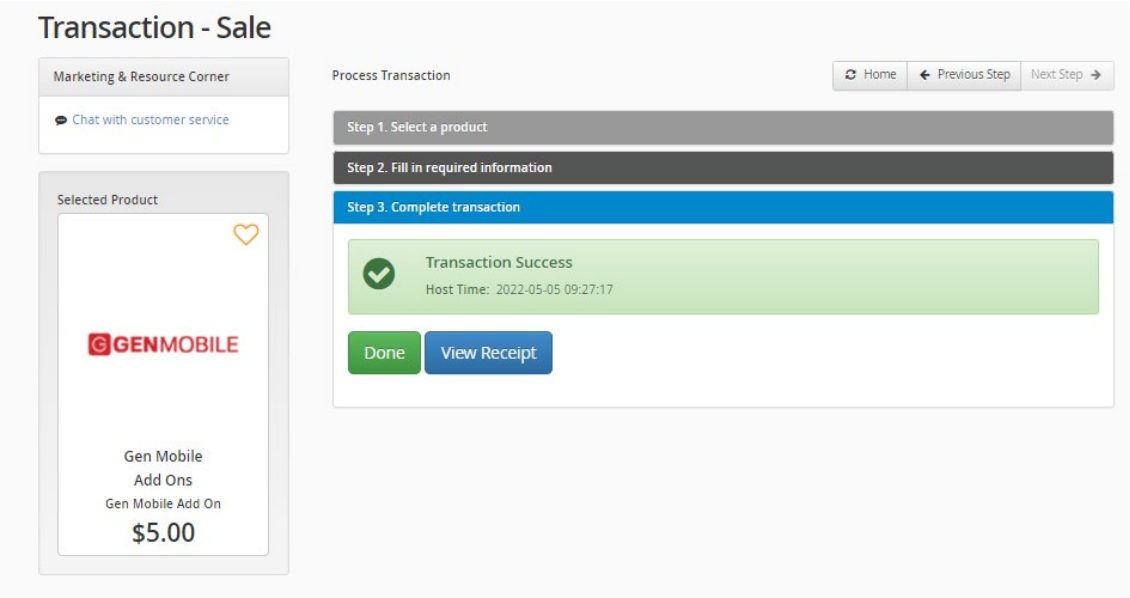
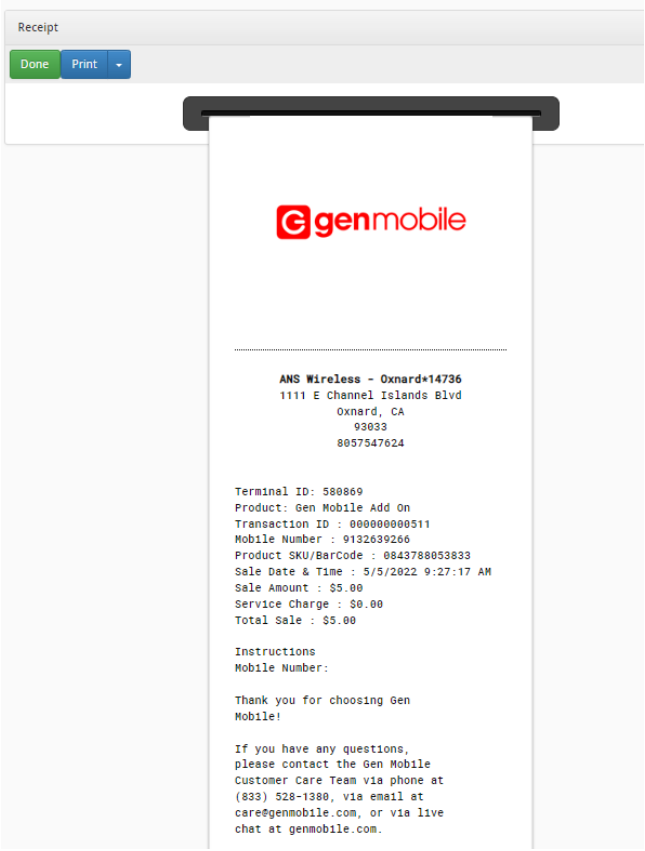
Step 3: User will be prompted to review Sale Details of transaction and click Complete Transaction once confirmed.



Possible Errors

1. System Error
2. Submit Order Fails-

(User will contact Gen Mobile directly if order fails)

Transaction Success and Receipt

When transaction has been completed a TRANSACTION SUCCESS message will be displayed and User can choose Done or View Receipt and then Print.