

Gen Mobile Integration

Phase 3- AddOn's

May 5, 2022

WebPos Home Page

Logging into WebPos, this will be the initial screen displayed

The screenshot displays the WebPos Home Page interface. On the left is a 'Filter' sidebar with 'Sort By' options (A-Z, Popularity) and 'Category' options (All, RTR, Wireless PIN, Activations, International Top-Up, Cash Load, Long Distance). The main area is titled 'Products' and features a 'Company:' dropdown menu. Below this is a grid of service tiles. The 'Gen Mobile' tile is circled in yellow. Other tiles include Boost Mobile, Xfinity Prepaid Service, Comcast, Straight Up Internet (Powered by Cox), Cox Internet, Dish Network, Sling TV, Cricket, Verizon, AT&T Prepaid, T-Mobile, Ultra Mobile, and Ultra Flex Plan.

End User will click on Gen Mobile tile to start

AddOn Flow

Step 1: User will begin by selecting Add Ons under the Product tab and then the Product variation tab will automatically switch to Gen Mobile Add On and advance you to Step 2.

The screenshot shows the 'Transaction - Sale' interface. On the left, there is a 'Marketing & Resource Corner' with a 'Chat with customer service' button. Below it is a 'Selected Product' section featuring the GENMOBILE logo and a list of items: 'Gen Mobile Add Ons' and 'Gen Mobile Add On' with a price of '\$0.00'. The main area is titled 'Process Transaction' and includes navigation buttons for 'Home', 'Previous Step', and 'Next Step'. The current step is 'Step 1. Select a product', which is highlighted in blue. It contains two dropdown menus: 'Product:' with 'Add Ons' selected, and 'Product Variation:' with 'Gen Mobile Add On' selected. Below these are two dark grey bars for 'Step 2. Fill in required information' and 'Step 3. Complete transaction'.

Step 2: User will enter the mobile number the customer would like to Add On a feature to, confirm the number entered and click CONTINUE.

The screenshot shows the 'Transaction - Sale' interface at Step 2. The 'Selected Product' section on the left is identical to the previous screenshot. The 'Process Transaction' area now shows 'Step 1. Select a product' as a greyed-out bar and 'Step 2. Fill in required information' as the active blue bar. It contains two input fields: 'Mobile number *' and 'Confirm mobile number'. The 'Mobile number *' field is empty and has a red border with a 'This field is required' error message below it. The 'Confirm mobile number' field is also empty. A green 'Continue' button is located at the bottom right. The 'Step 3. Complete transaction' bar is visible at the bottom.

AddOn Flow

Step 2 Cont'd: Once the mobile number has been entered and Carrier has been determined, the available Price plan options will be returned in a drop-down menu. (4 Add On's available for Tmobile and 2 Add On's available for AT&T). User will pick the option they desire and click CONTINUE

NOTE: If the customer is currently on an existing plan with Unlimited Talk, the Gen Mobile \$5 Add On 500 Min will NOT be returned in drop down for TMobile

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

GENMOBILE

Gen Mobile Add Ons
Gen Mobile Add On
\$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *
9132639266

Add On *

- Gen Mobile \$5 500MB Data AddOn PNK
- Gen Mobile \$10 1GB Data AddOn PNK
- Gen Mobile \$5 Intl Credit AddOn PNK

Step 3. Complete transaction

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product:

GENMOBILE

Gen Mobile RTR
Gen Mobile RTR Variable
\$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *
9134906046

Price Plan *

- Gen Mobile \$5 Add On 500 MB Data BLU
- Gen Mobile \$10 Add On 1GB Data BLU

This will be the drop-down list displayed when Mobile Number is tied to AT&T Carrier.

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *
9132639266

Add On *

Gen Mobile \$5 500MB Data AddOn PNK

Update Form
Click here to start over and edit form

Continue

Step 3. Complete transaction

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *
9134906046

Add On *

Gen Mobile \$10 1GB Data AddOn BLU

Update Form
Click here to start over and edit form

Continue

Step 3. Complete transaction

Add-On Confirmation


Step 3: User will be prompted to review Sale Details of transaction and click Complete Transaction once confirmed.

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product



Gen Mobile Add Ons
Gen Mobile Add On
\$5.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Step 3. Complete transaction

Please confirm the information is correct before completing:

Sale Details:

- Value: \$5.00
- Product specific data:
 - Add On: Gen Mobile \$5 500MB Data AddOn PNK
- Mobile No: 9132639266

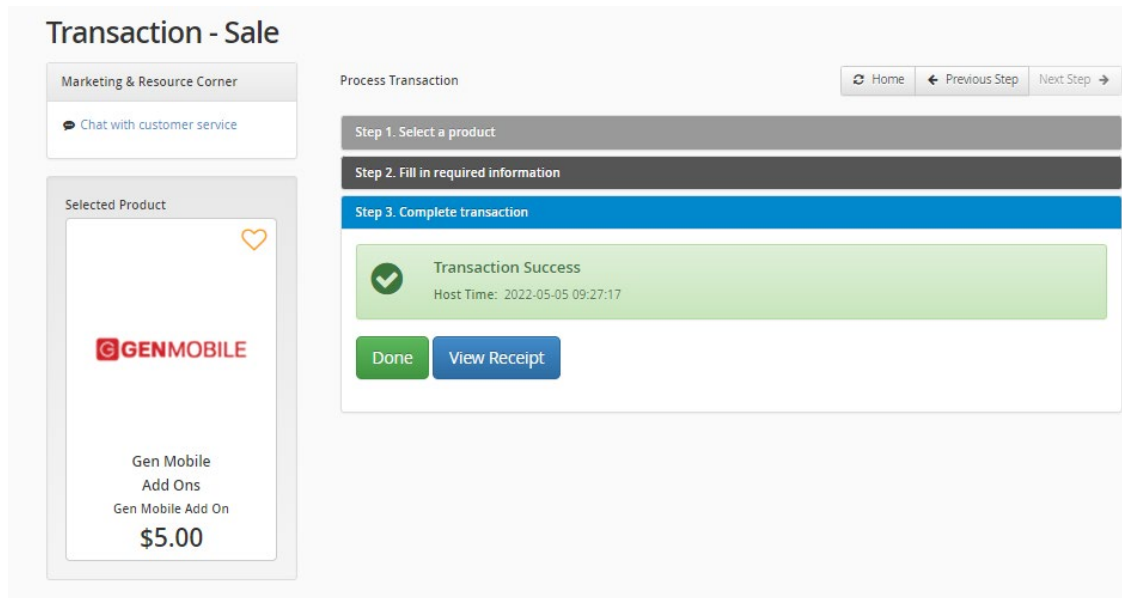
Complete transaction **Cancel**

Possible Errors

1. System Error
2. Submit Order Fails-
(User will contact Gen Mobile directly if order fails)

Transaction Success and Receipt

When transaction has been completed a TRANSACTION SUCCESS message will be displayed and User can choose Done or View Receipt and then Print.



The screenshot shows the 'Transaction - Sale' interface. On the left, there is a 'Marketing & Resource Corner' with a 'Chat with customer service' button and a 'Selected Product' section displaying the Gen Mobile logo and 'Gen Mobile Add Ons' for \$5.00. The main area is titled 'Process Transaction' and has three steps: 'Step 1. Select a product', 'Step 2. Fill in required information', and 'Step 3. Complete transaction'. A green box with a checkmark indicates 'Transaction Success' with a 'Host Time: 2022-05-05 09:27:17'. Below this, there are 'Done' and 'View Receipt' buttons. Navigation buttons for 'Home', 'Previous Step', and 'Next Step' are at the top right.



The screenshot shows a receipt printout. At the top, there are 'Done' and 'Print' buttons. The receipt features the Gen Mobile logo and the following text:

ANS Wireless - Oxnard*14736
1111 E Channel Islands Blvd
Oxnard, CA
93033
8057547624

Terminal ID: 58869
Product: Gen Mobile Add On
Transaction ID : 00000000511
Mobile Number : 9132639266
Product SKU/BarCode : 0843788053833
Sale Date & Time : 5/5/2022 9:27:17 AM
Sale Amount : \$5.00
Service Charge : \$0.00
Total Sale : \$5.00

Instructions
Mobile Number:

Thank you for choosing Gen Mobile!

If you have any questions, please contact the Gen Mobile Customer Care Team via phone at (833) 528-1380, via email at care@genmobile.com, or via live chat at genmobile.com.