

Gen Mobile Integration

Phase 3- Dealer Tools

May 11, 2022

WebPos Home Page

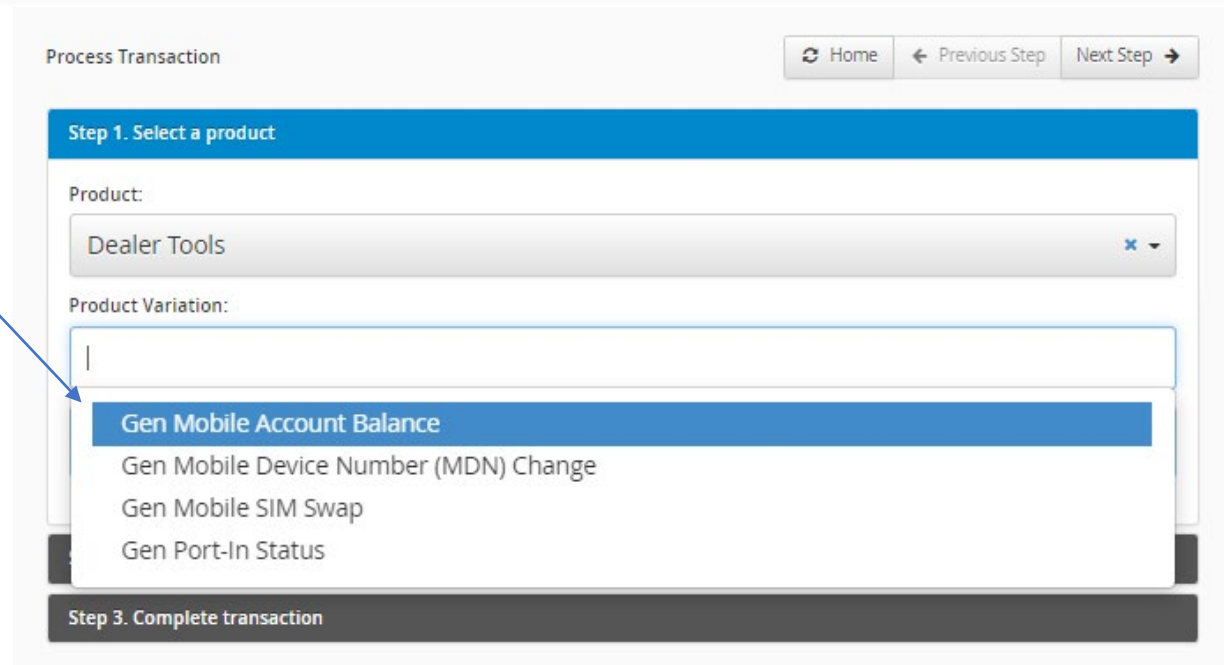
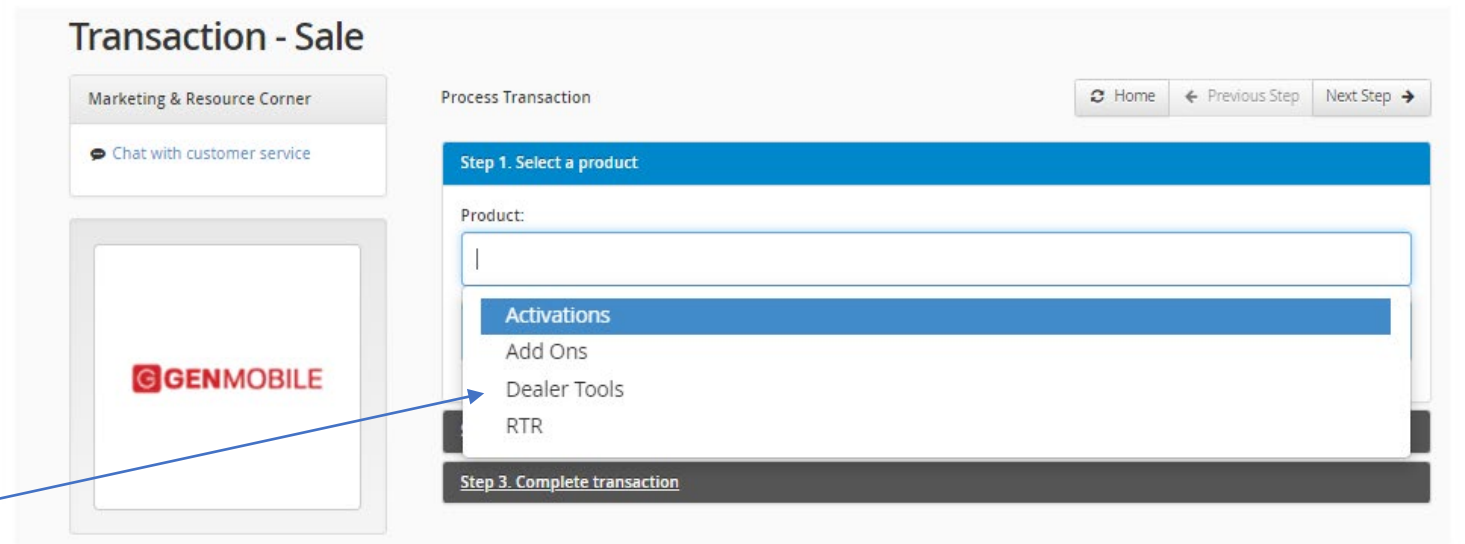
Logging into WebPos, this will be the initial screen displayed

The screenshot displays the WebPos Home Page interface. On the left is a 'Filter' sidebar with 'Sort By' options (A-Z, Popularity) and 'Category' options (All, RTR, Wireless PIN, Activations, International Top-Up, Cash Load, Long Distance). The main area is titled 'Products' and features a 'Company:' dropdown menu and 'Grid View' and 'List View' buttons. A grid of service tiles is shown, including Boost Mobile, Gen Mobile (circled in yellow), Xfinity Prepaid Service, Straight Up Internet, Dish Network, Sling TV, Cricket, Verizon, AT&T Prepaid, T-Mobile, Ultra Mobile, and Ultra Flex Plan.

End User will click on Gen Mobile tile to start

Dealer Tools Flow- Account Balance Inquiry

Step 1: User will click DEALER TOOLS under the Product tab and ACCOUNT BALANCE under the Product Variation tab.



Dealer Tools Flow- Account Balance Inquiry Continued

Step 2: User will ENTER Current Mobile Number, Account password/pin, and click Continue.

epay Sale Transactions Reports Auto Top-Up Enrollment Resources

Balance \$ 9,448.02 User Claudiamira

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Dealer Tools
Gen Mobile Account Balance
\$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *

4243903213

Account password pin *

Continue

Step 3. Complete transaction

Dealer Tools Flow- Account Balance Inquiry Completion

Step 2: If the account Password/Pin is correct, WebPos will automatically return the transaction information and the process will end here with no receipt provided.

The screenshot displays the ePAY Dealer Tools interface. The top navigation bar includes 'Sale', 'Transactions', 'Reports', 'Auto Top-Up Enrollment', and 'Resources'. The user's balance is shown as \$ 9,448.02 and the user name as Claudiamira. The main heading is 'Transaction - Sale'. On the left, there is a 'Marketing & Resource Corner' with a 'Chat with customer service' button. Below that is the 'Selected Product' section, which shows the Gen Mobile logo and the text: 'Gen Mobile Dealer Tools Gen Mobile Account Balance \$0.00'. On the right, the 'Process Transaction' section is active, showing 'Step 2. Fill in required information'. The mobile number is 4243903213 and the account password pin is masked with dots. Below this is an 'Information' section with the following details: Plan details, Customer ID: 15634, Current customer plan: ATT \$20 UTT AND 3GB, Plan valid from: 2022-04-18 19:24:41, Plan valid to: 2022-05-18 19:24:41, Minutes: Unlimited, Text messages: Unlimited, and Data: 3072MB. At the bottom of the information section, there is an 'Update Form' button and a link to 'Click here to start over and edit form'.

Dealer Tools Flow- SIM SWAP

Step 1: User will click DEALER TOOLS under the Product tab and SIM SWAP under the Product Variation tab.

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

GENMOBILE

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Product:

Activations

Add Ons

Dealer Tools

RTR

Step 3. Complete transaction

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Product:

Dealer Tools

Product Variation:

Gen Mobile Device Number (MDN) Change

Gen Port-In Status

Gen Mobile SIM Swap

Gen Mobile Account Balance

Step 3. Complete transaction

Dealer Tools Flow- SIM SWAP Continued

Step 2 : User will enter the Mobile Number, password/pin and the New SIM Card Number they wish to utilize and click CONTINUE

epay Sale Transactions Reports Auto Top-Up Enrollment Resources

Balance \$ 9,448.02 User Claudiamira

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Dealer Tools Gen Mobile SIM Swap \$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number * 9134909295

Account password pin *

New SIM card number * 89014102333792814409

Continue

Step 3. Complete transaction

Dealer Tools Flow- SIM SWAP Sale Details

Step 3 : User should validate sale details are correct and then click Complete Transaction once they approve.

epay Sale Transactions Reports Auto Top-Up Enrollment Resources

Balance \$ 9,448.02 User Claudiamira

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Dealer Tools Gen Mobile SIM Swap \$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Step 3. Complete transaction

Please confirm the information is correct before completing:

Sale Details:

- Value: \$0.00
- Product specific data:
 - Account password pin: ****
 - New SIM card number: 89014102333792814409
- Mobile No: 9134909295

Complete transaction Cancel

Dealer Tools Flow- SIM SWAP Completion

Step 3 cont'd : Transaction Success message will appear along with New SIM Card number is successful. User can click Done or View Receipt

The screenshot shows the ePay Dealer Tools interface. The top navigation bar includes 'Sale', 'Transactions', 'Reports', 'Auto Top-Up Enrollment', and 'Resources'. The user's balance is \$9,448.02 and the user is identified as Claudiamira. The main heading is 'Transaction - Sale'. On the left, there is a 'Marketing & Resource Corner' with a 'Chat with customer service' button and a 'Selected Product' section displaying the Gen Mobile Dealer Tools Gen Mobile SIM Swap for \$0.00. The main area is titled 'Process Transaction' and shows a three-step progress bar: 'Step 1. Select a product', 'Step 2. Fill in required information', and 'Step 3. Complete transaction'. Under Step 3, there are two success messages: 'Transaction Success' with a green checkmark and 'Host Time: 2022-05-10 11:33:56', and 'Swap successful' with an information icon and 'New SIM card number: 89014102333792814409'. At the bottom of the success messages are two buttons: 'Done' and 'View Receipt'.

The screenshot shows the ePay Dealer Tools interface displaying a receipt for the SIM swap transaction. The top navigation bar is the same as in the previous screenshot. The receipt is displayed in a white box with a black border. It features the Gen Mobile logo at the top. Below the logo, it says 'Gen Mobile Dealer Tools Gen Mobile SIM Swap \$0.00'. The receipt details include: 'ANS Wireless - Oxnard+14736', '1111 E Channel Islands Blvd Oxnard, CA 93033', and '8057547624'. It also lists: 'Terminal ID: 580869', 'Product: Gen Mobile SIM Swap', 'Transaction ID: 00000000537', 'Mobile Number: 9134909295', 'Product SKU/BarCode: 0843788053406', 'Sale Date & Time: 5/10/2022 11:33:56 AM', 'Sale Amount: \$0.00', 'Service Charge: \$0.00', and 'Total Sale: \$0.00'. The receipt includes instructions: 'Thank you for choosing Gen Mobile!' and 'Your new SIM number is 89014102333792814409'. It also provides contact information for the Gen Mobile Customer Care Team: '(833) 528-1380, via email at care@genmobile.com, or via live chat at genmobile.com'. The footer of the receipt displays: 'Terminal Id: 580869 - A2Z Wireless - 737 Montgomery St - Jersey City - NJ - 07306' and 'Powered by ePay (epayworldwide.com) A Euronet Worldwide Company'.

Dealer Tools Flow- MDN CHANGE

Step 1: User will click DEALER TOOLS under the Product tab and MDN (Mobile Device Number) CHANGE under the Product Variation tab. WebPos will automatically advance the user to the next Step 2.

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

GENMOBILE

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Product:

Activations

Add Ons

Dealer Tools

RTR

Step 3. Complete transaction

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Product:

Dealer Tools

Product Variation:

Gen Mobile Account Balance

Gen Mobile Device Number (MDN) Change

Gen Mobile SIM Swap

Gen Port-In Status

Step 3. Complete transaction

Dealer Tools Flow- MDN CHANGE Continued

Step 2 : User will enter the current mobile number, the account password/pin, zip code and click CONTINUE.

The screenshot displays the ePAY Dealer Tools interface for a "Transaction - Sale". The top navigation bar includes the ePAY logo, "Sale" (selected), "Transactions", "Reports", "Marketplace", and "Resources". On the right, there is a notification bell, a balance of \$ 520.15, and a user profile for "newerizon1".

The main content area is titled "Transaction - Sale" and features a "Marketing & Resource Corner" with a "Chat with customer service" button. Below this is a "Selected Product" section showing the Gen Mobile logo and the text: "Gen Mobile Dealer Tools Gen Mobile Device Number (MDN) Change \$0.00".

The "Process Transaction" section is divided into three steps:

- Step 1. Select a product** (grey bar)
- Step 2. Fill in required information** (blue bar)
- Step 3. Complete transaction** (dark grey bar)

Step 2 includes three input fields:

- Current mobile number ***: A field with a phone icon and the value "4243903841".
- Account password pin ***: A field with a lock icon and masked characters "****".
- Zipcode ***: A field with a house icon and the value "90278".

A green "Continue" button is located at the bottom right of the Step 2 form. Navigation buttons at the top right of the form include "Home", "Previous Step", and "Next Step".

Dealer Tools Flow- MDN CHANGE Completion

Step 3 : User will be prompted to review Sales Details for accuracy and then click Complete Transaction. The transaction successful screen will return and user can click done or view receipt. NEW mobile number will appear printed on the receipt.

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product

Gen Mobile Dealer Tools
Gen Mobile Device Number (MDN) Change
\$0.00

Process Transaction

Step 1. Select a product

Step 2. Fill in required information

Step 3. Complete transaction

Please confirm the information is correct before completing:

Sale Details:

- Value: \$0.00
- Product specific data:
 - Account password pin: ****
 - Zipcode: 90278
- Mobile No: 4243903841

Complete transaction Cancel

epay Sale Transactions Reports Marketplace Resources

Balance \$ 520.15 User newverizon1

Gen Mobile Dealer Tools
Gen Mobile Device Number (MDN) Change
\$0.00

A2Z Wireless
737 Montgomery St
Jersey City, NJ
07306
2013332004

Terminal ID: 597666
Product: Gen Mobile Device Number (MDN) Change
Transaction ID : 00000000534
Mobile Number : 4243903841
Product SKU/BarCode : 0843788053383
Sale Date & Time : 5/10/2022 10:28:50 AM
Sale Amount : \$0.00
Service Charge : \$0.00
Total Sale : \$0.00

Instructions
Thank you for choosing Gen Mobile!

Your new mobile number is 3104653430

If you have any questions, please contact the Gen Mobile Customer Care Team via phone at (833) 528-1380, via email at care@genmobile.com, or via live chat at genmobile.com.

Terminal Id: 597666 - A2Z Wireless - 737 Montgomery St - Jersey City - NJ - 07306
Powered by ePay (epayworldwide.com) A Euronet Worldwide Company

Dealer Tools Flow- PORT IN STATUS

Step 1: User will click DEALER TOOLS under the Product tab and PORT IN STATUS under the Product Variation tab.

The screenshot displays the ePay interface for a 'Transaction - Sale'. The top navigation bar includes 'Sale', 'Transactions', 'Reports', 'Marketplace', and 'Resources'. The user's balance is \$520.15 and the user is identified as 'newverizon1'. The main content area is titled 'Transaction - Sale' and features a 'Marketing & Resource Corner' with a 'Chat with customer service' button. Below this is a 'Selected Product' section showing a mobile phone with the Gen Mobile logo and the text 'Gen Mobile Dealer Tools Gen Port-In Status \$0.00'. To the right, the 'Process Transaction' section is active, showing a progress bar with three steps: 'Step 1. Select a product' (highlighted in blue), 'Step 2. Fill in required information', and 'Step 3. Complete transaction'. Under 'Step 1', the 'Product' dropdown is set to 'Dealer Tools' and the 'Product Variation' dropdown is set to 'Gen Port-In Status'. Navigation buttons for 'Home', 'Previous Step', and 'Next Step' are visible at the top right of the process area.

Dealer Tools Flow- PORT IN STATUS Continued

Step 2: User will enter the current mobile number for their account, confirm and click CONTINUE.

epay Sale Transactions Reports Auto Top-Up Enrollment Resources


Balance \$ 9,513.02 User Claudiamira

Transaction - Sale

Marketing & Resource Corner

Chat with customer service

Selected Product



Gen Mobile
Dealer Tools
Gen Port-In Status
\$0.00

Process Transaction

Home Previous Step Next Step

Step 1. Select a product

Step 2. Fill in required information

Mobile number *

7148242581

Confirm mobile number *

7148242581

Continue

Step 3. Complete transaction

Dealer Tools Flow- PORT IN STATUS Completion

Step 2 Cont'd: Port In Status will automatically be returned once you click CONTINUE. The transaction will end here and will not provide a receipt.

The screenshot displays the ePay Dealer Tools interface for a 'Transaction - Sale'. The top navigation bar includes 'Sale', 'Transactions', 'Reports', 'Auto Top-Up Enrollment', and 'Resources'. The user's balance is \$9,513.02 and the user is identified as Claudiamira. The main content area is titled 'Transaction - Sale' and features a 'Marketing & Resource Corner' with a 'Chat with customer service' button. The 'Selected Product' section displays the Gen Mobile logo and the text 'Gen Mobile Dealer Tools Gen Port-In Status \$0.00'. The 'Process Transaction' section shows 'Step 2. Fill in required information' with a 'Mobile number *' field containing '7148242581' and an 'Information' box stating 'Port-in status: COMPLETE'. There are navigation buttons for 'Home', 'Previous Step', and 'Next Step', and a link to 'Update Form'.