epay

Connecting Brands Consumers

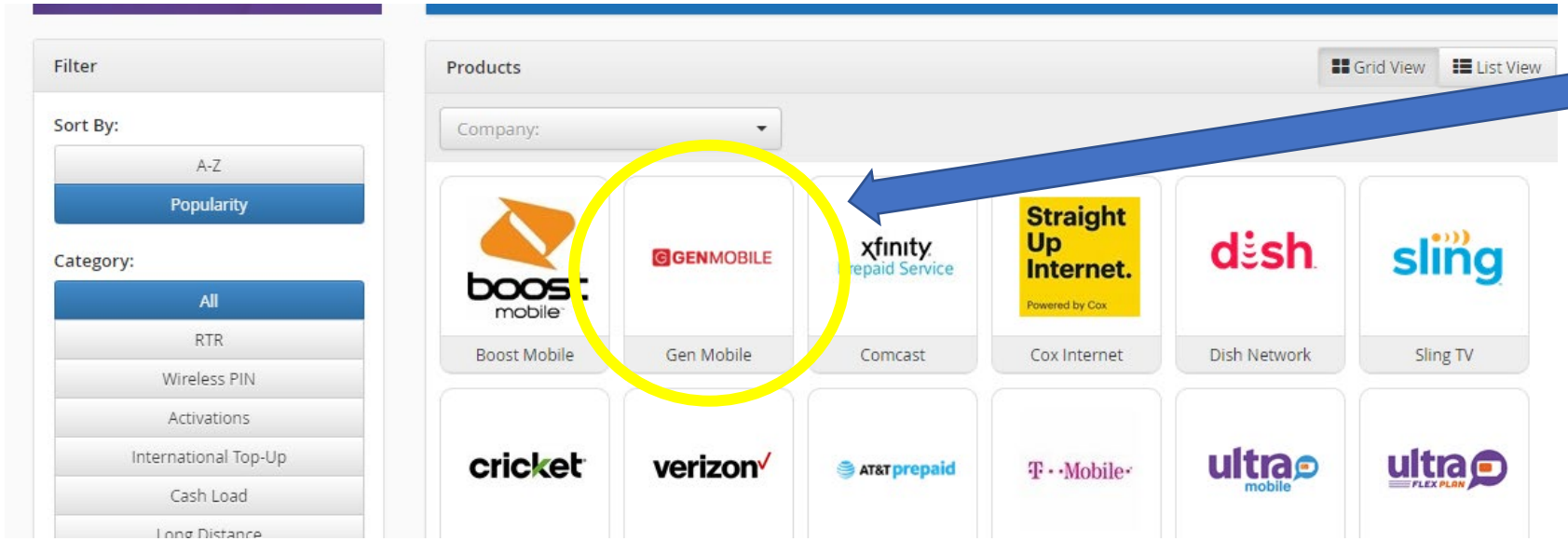
Gen Mobile Integration

Phase 3- Dealer Tools

May 11, 2022

WebPos Home Page

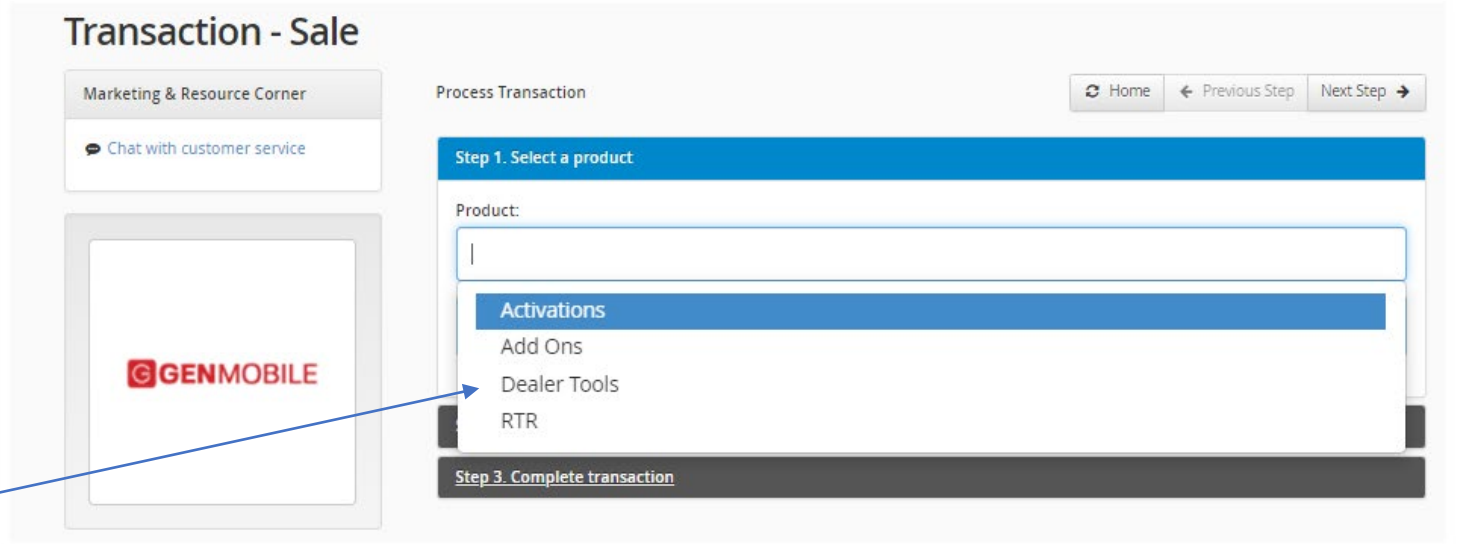
Logging into WebPos, this will be the initial screen displayed

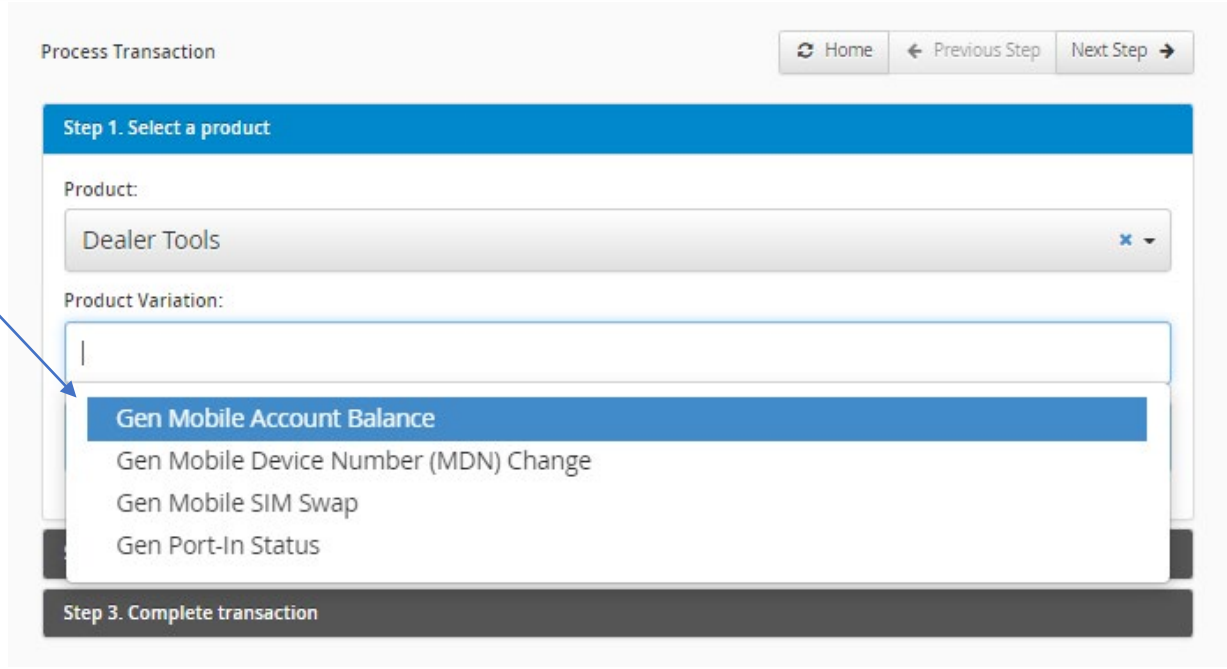


End User will click on Gen Mobile tile to start

Dealer Tools Flow- Account Balance Inquiry

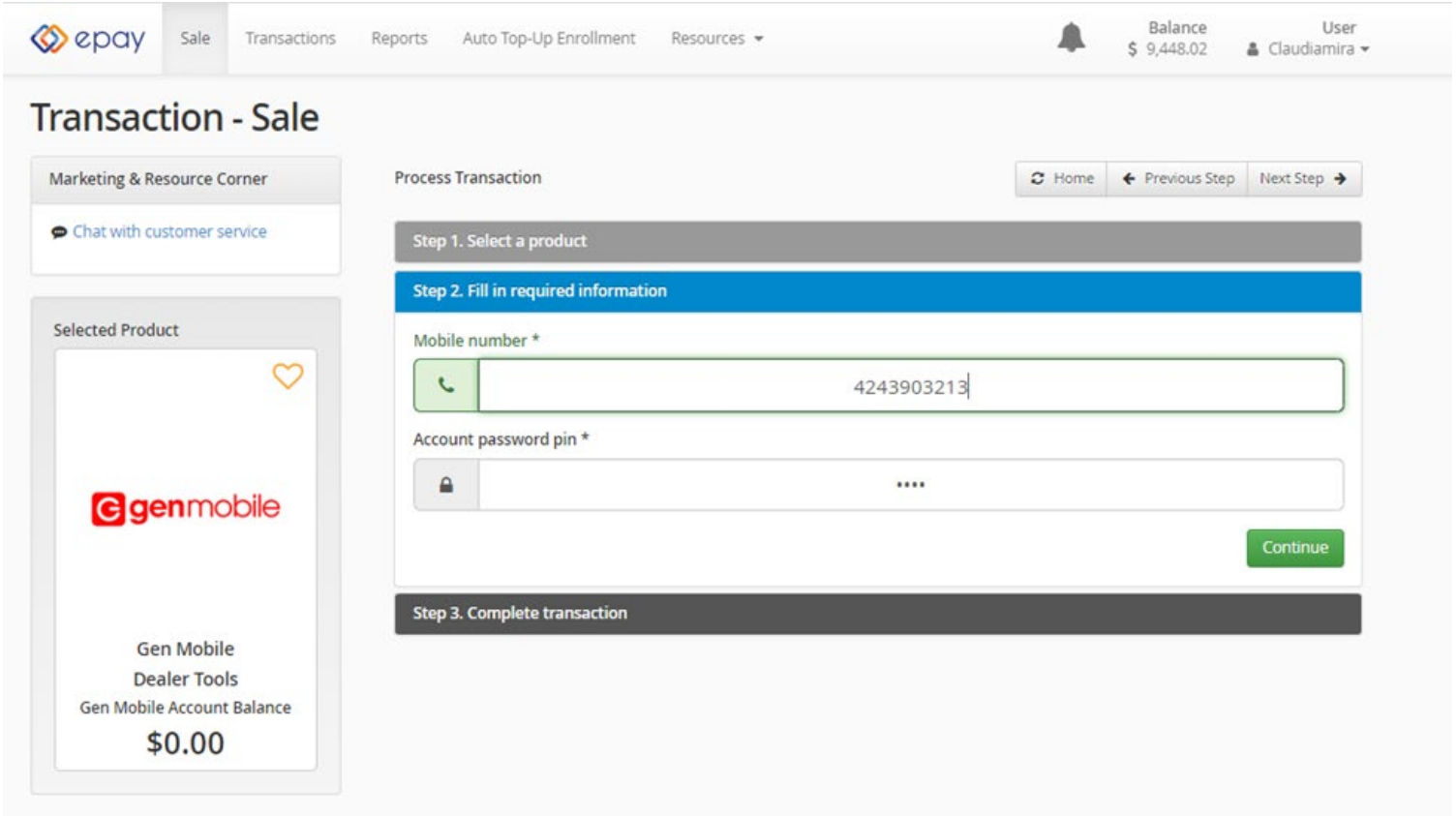
Step 1: User will click DEALER TOOLS under the Product tab and ACCOUNT BALANCE under the Product Variation tab.





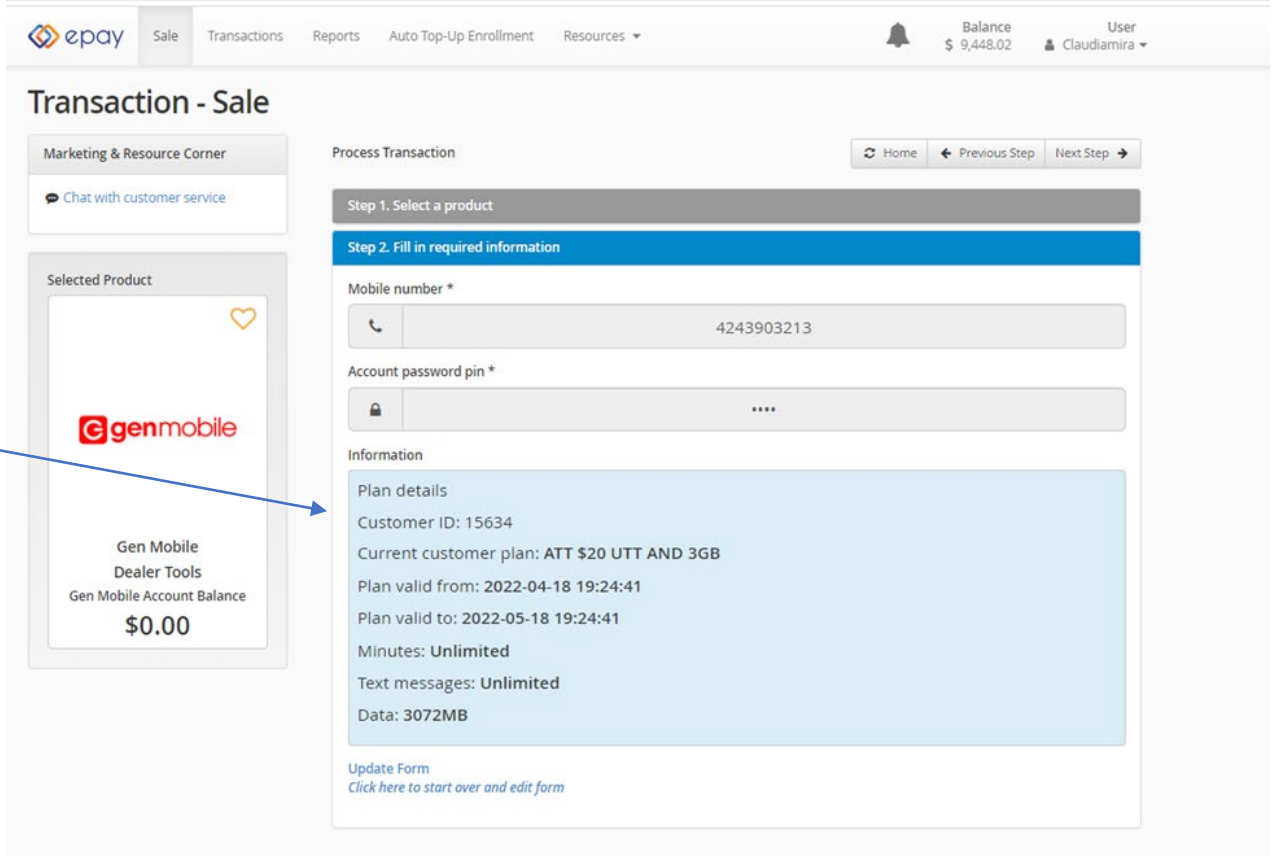
Dealer Tools Flow- Account Balance Inquiry Continued

Step 2: User will ENTER Current Mobile Number, Account password/pin, and click Continue.



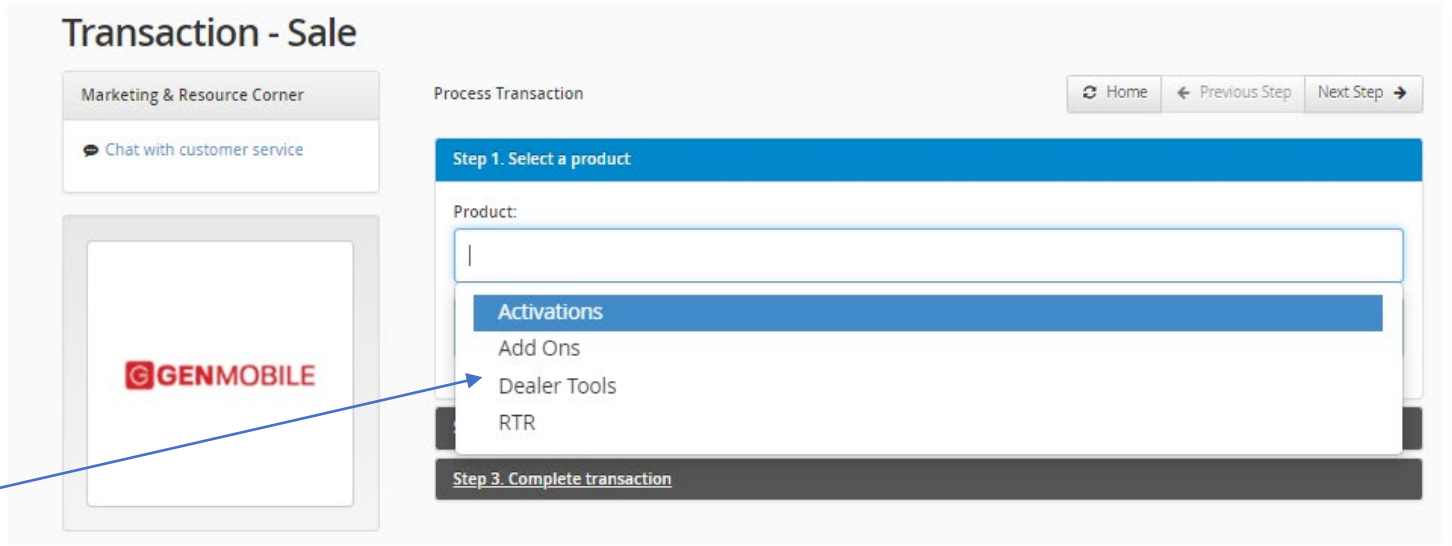
Dealer Tools Flow- Account Balance Inquiry Completion

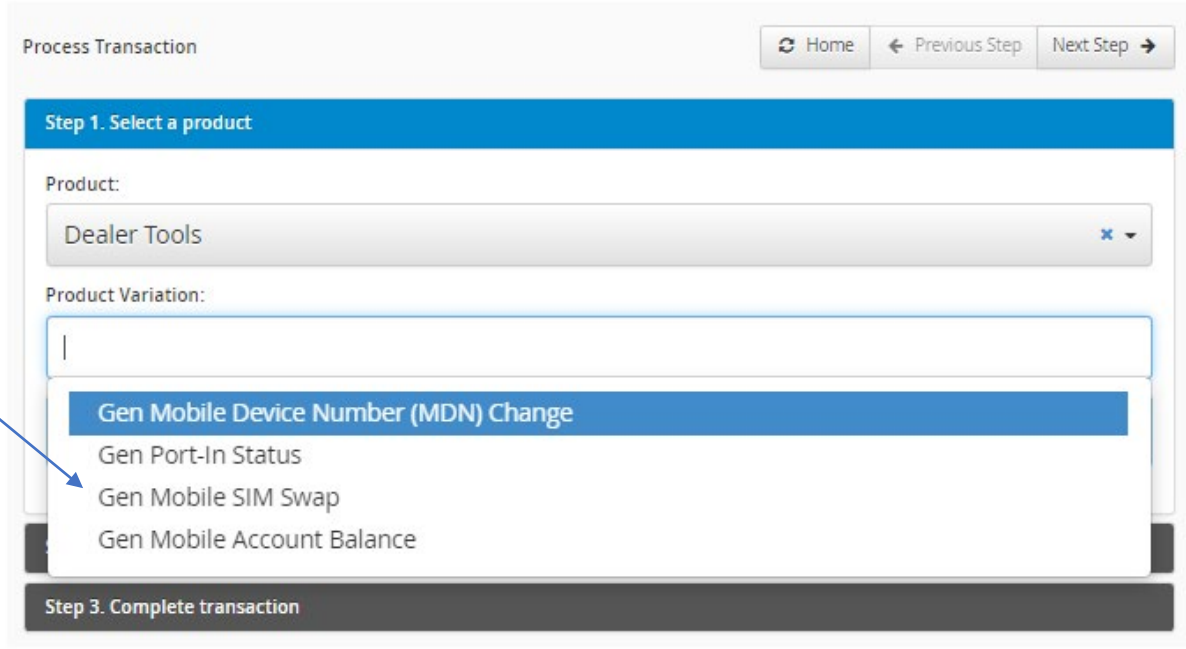
Step 2: If the account Password/Pin is correct, WebPos will automatically return the transaction information and the process will end here with no receipt provided.



Dealer Tools Flow- SIM SWAP

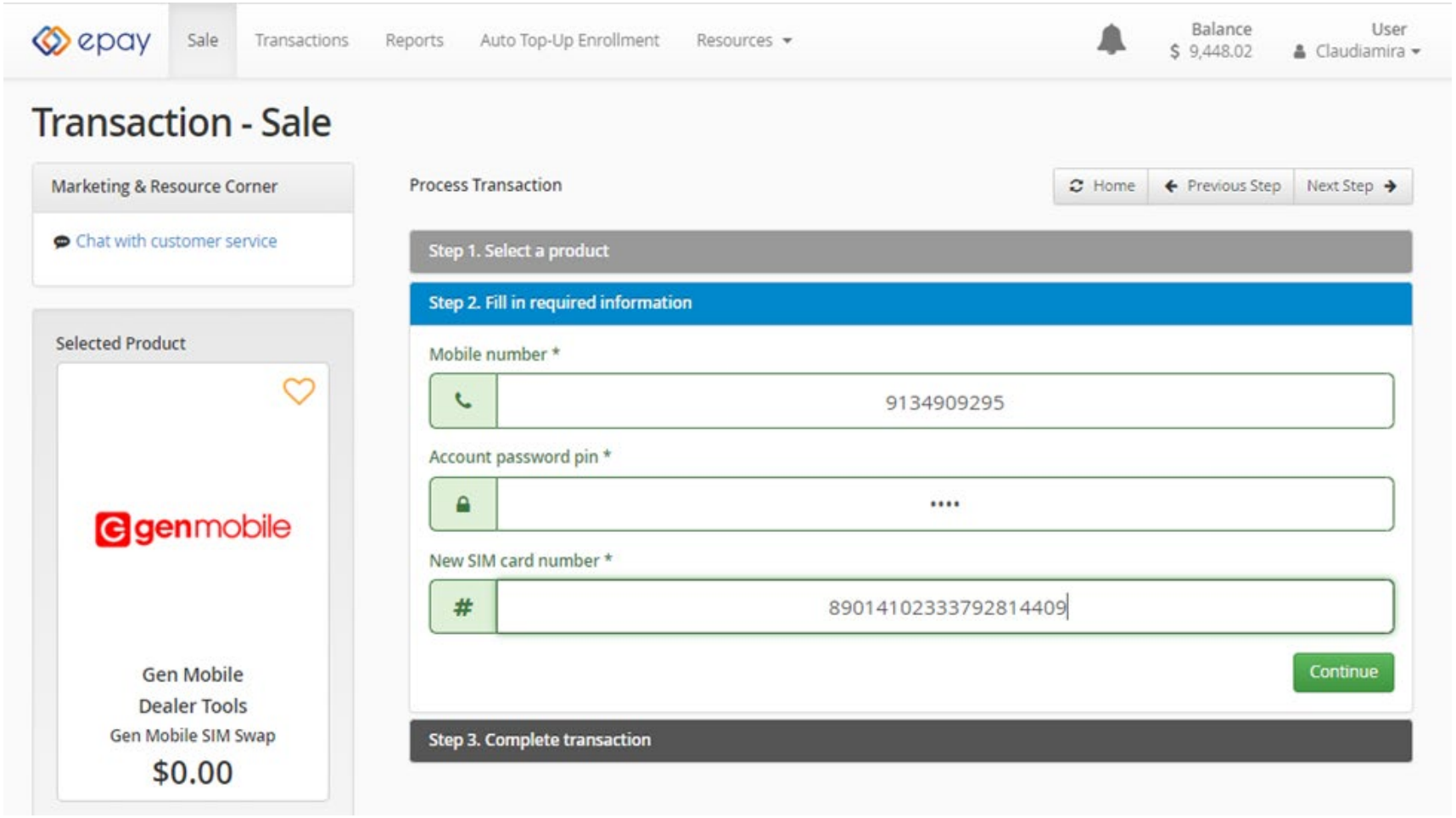
Step 1: User will click DEALER TOOLS under the Product tab and SIM SWAP under the Product Variation tab.





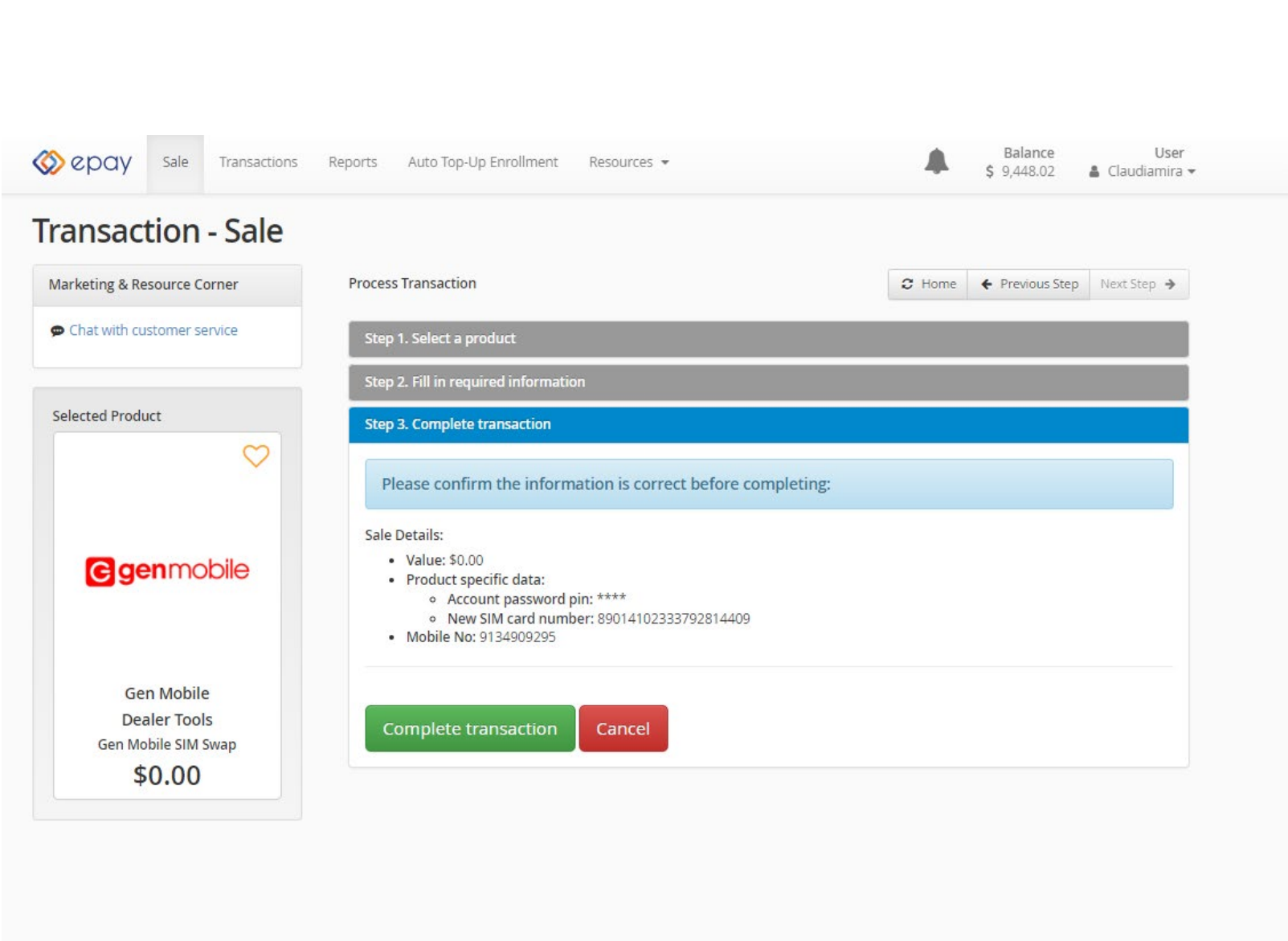
Dealer Tools Flow- SIM SWAP Continued

Step 2 : User will enter the Mobile Number, password/pin and the New SIM Card Number they wish to utilize and click CONTINUE



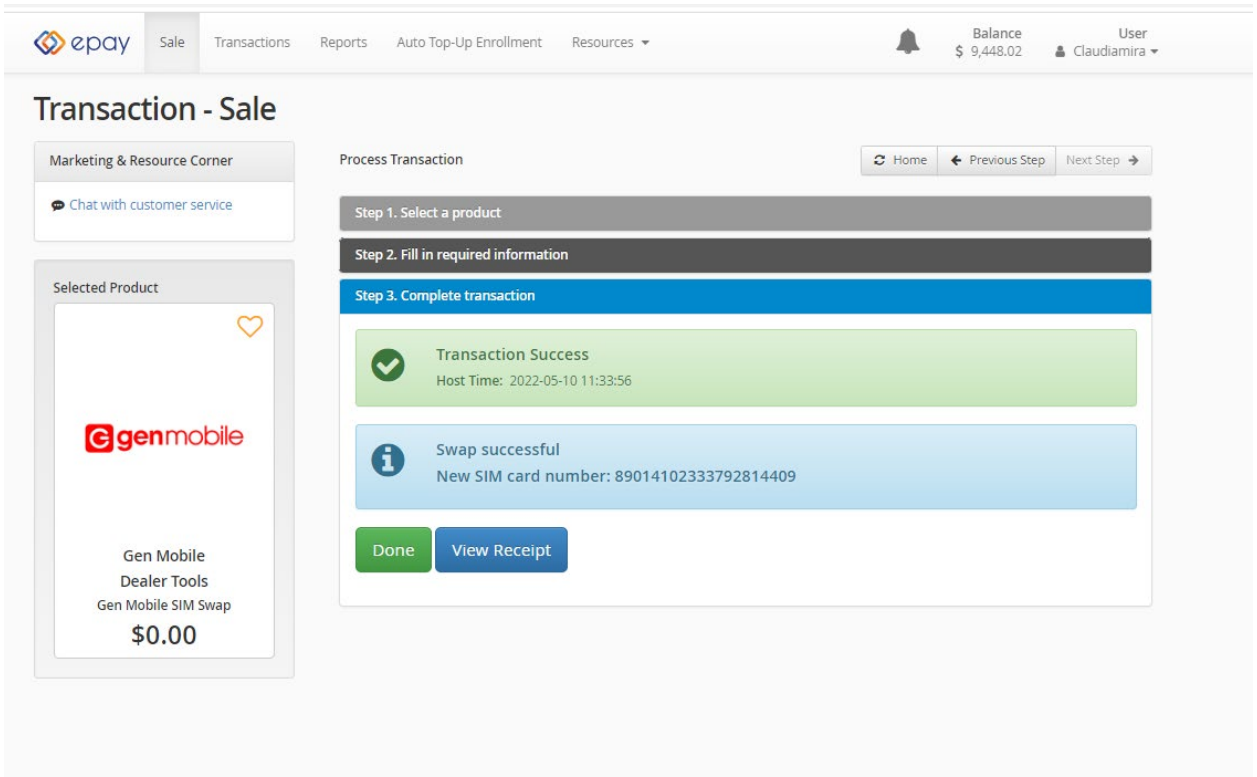
Dealer Tools Flow- SIM SWAP Sale Details

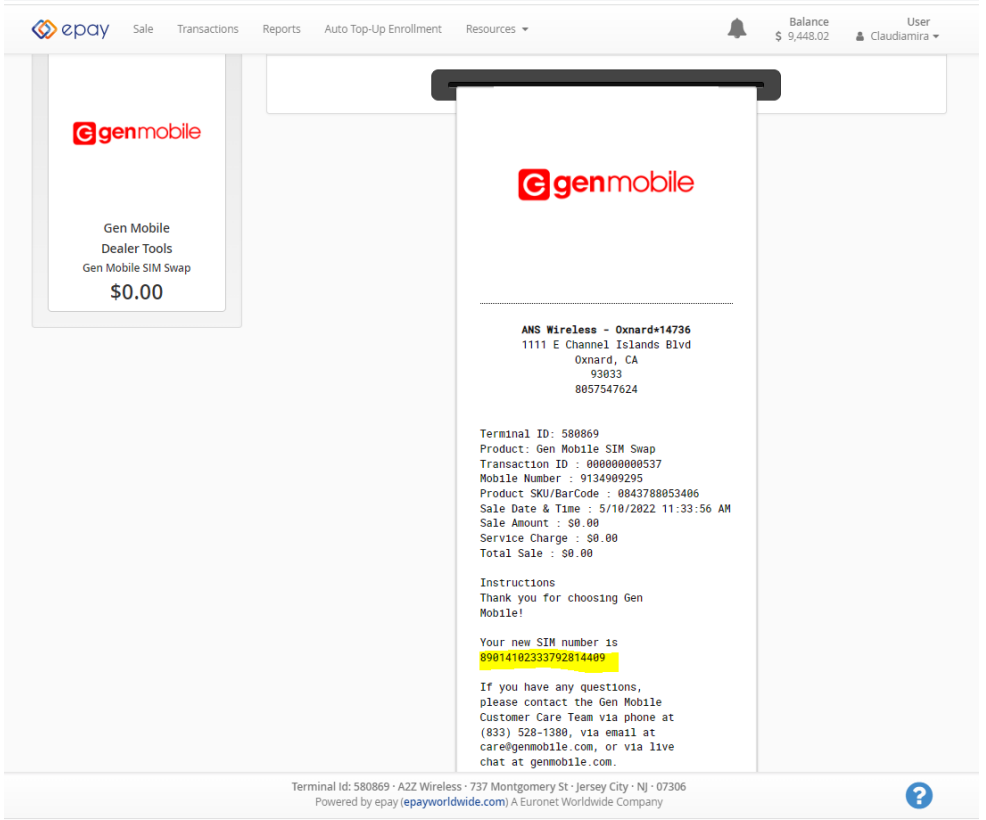
Step 3 : User should validate sale details are correct and then click Complete Transaction once they approve.



Dealer Tools Flow- SIM SWAP Completion

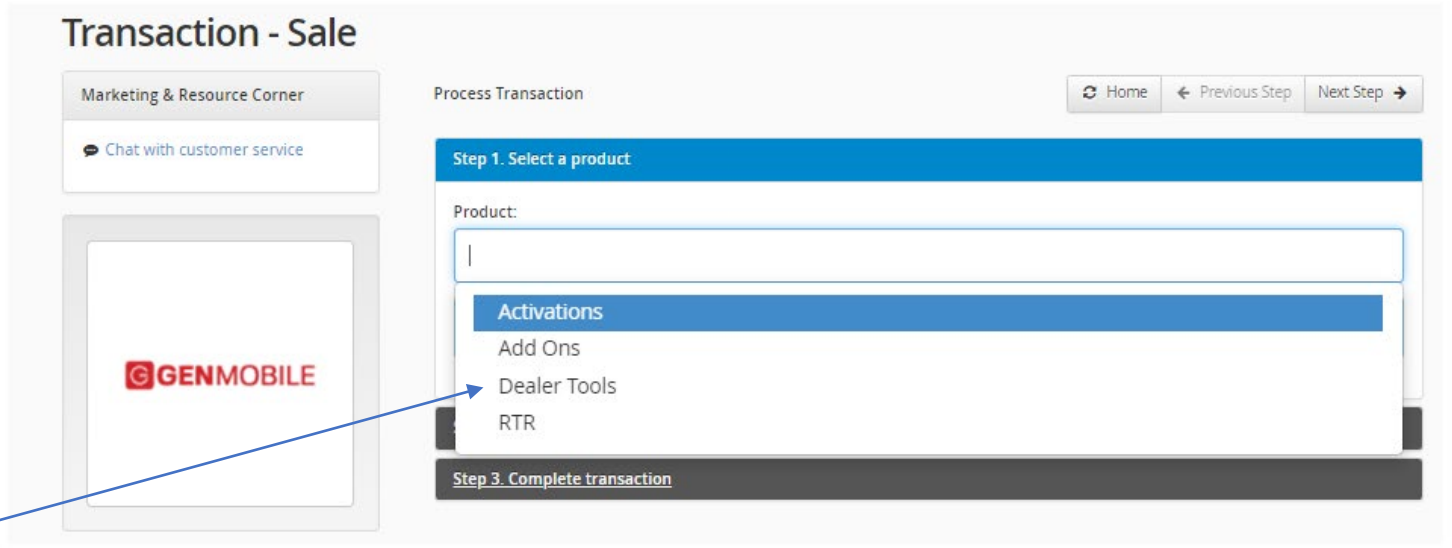
Step 3 cont'd : Transaction Success message will appear along with New SIM Card number is successful. User can click Done or View Receipt

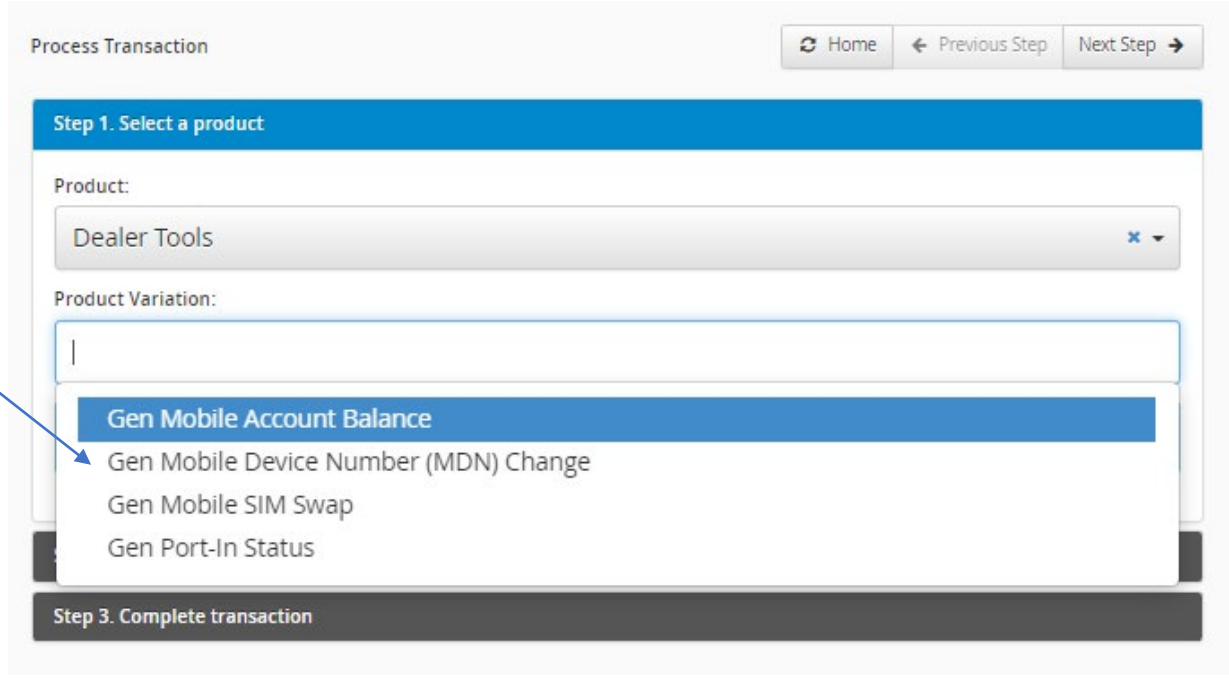




Dealer Tools Flow- MDN CHANGE

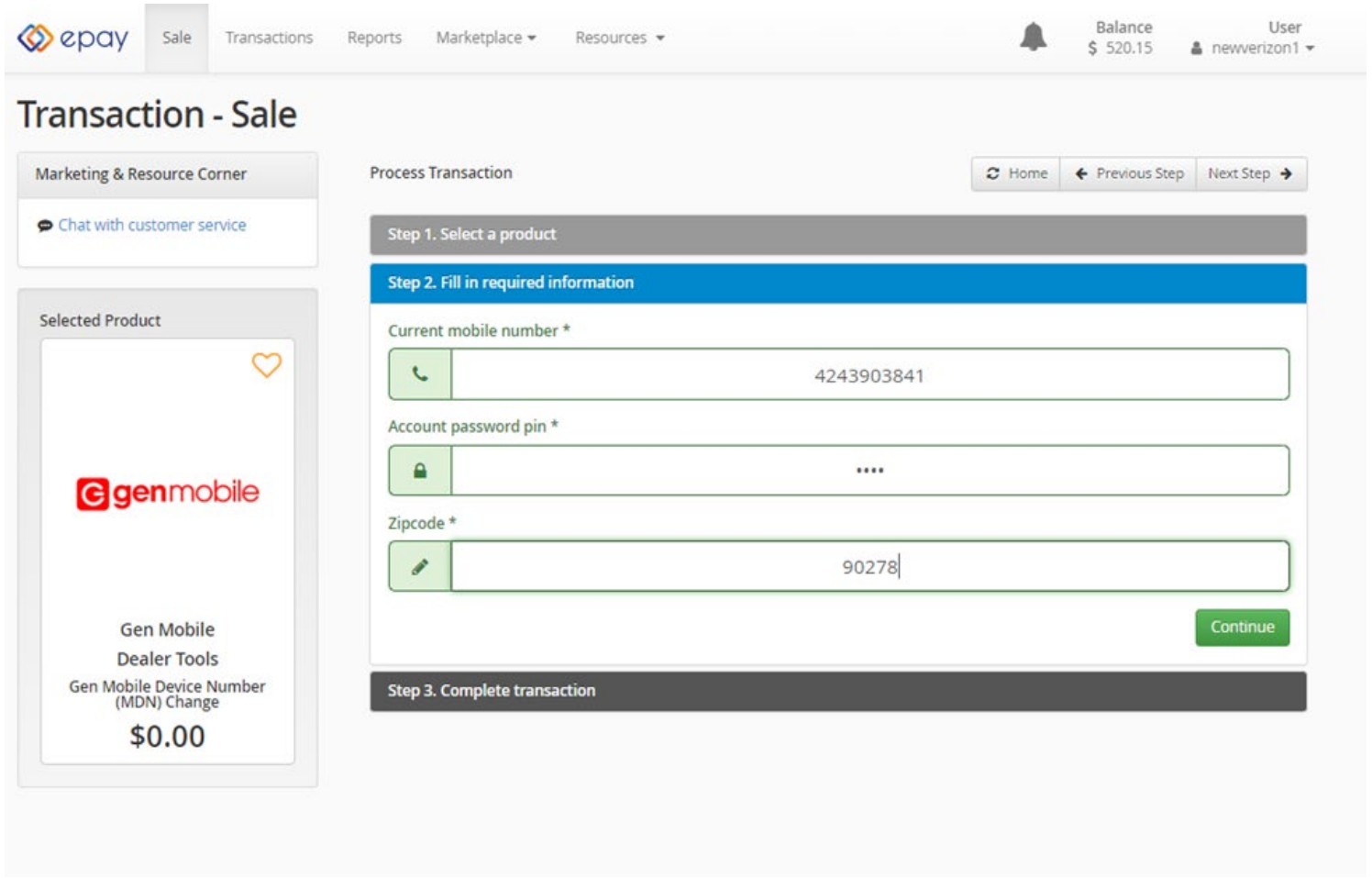
Step 1: User will click DEALER TOOLS under the Product tab and MDN (Mobile Device Number) CHANGE under the Product Variation tab. WebPos will automatically advance the user to the next Step 2.





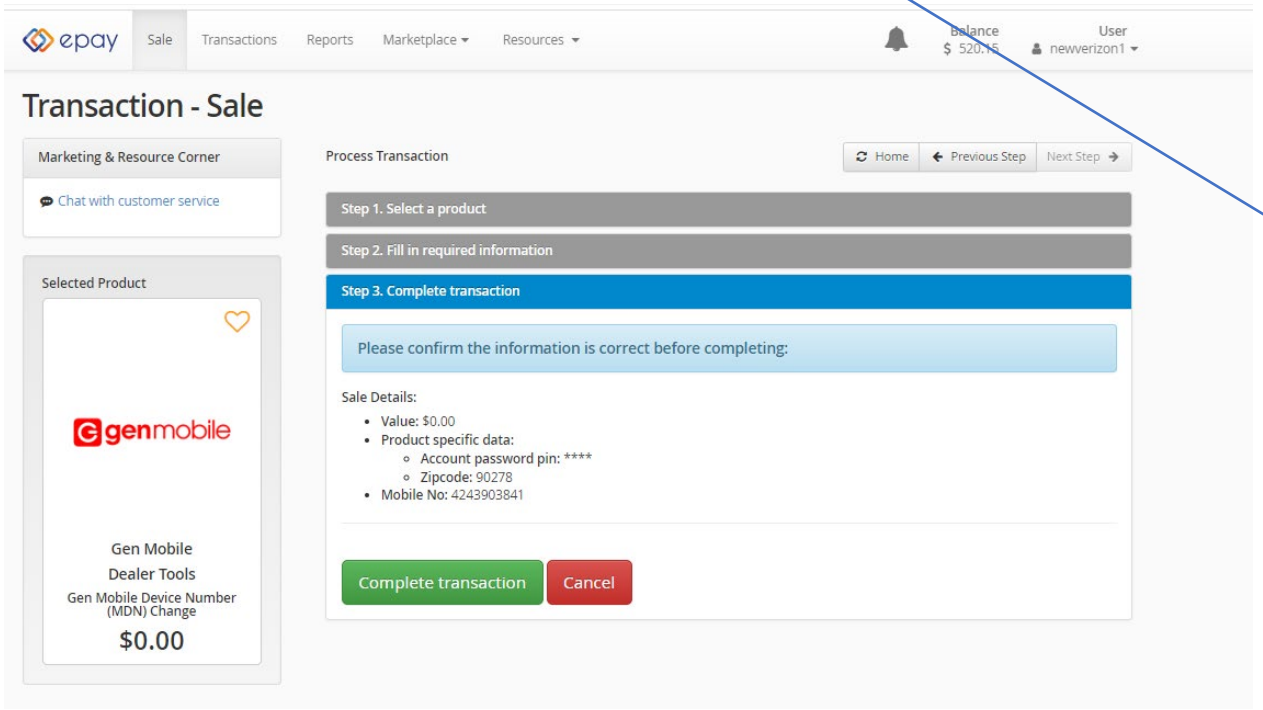
Dealer Tools Flow- MDN CHANGE Continued

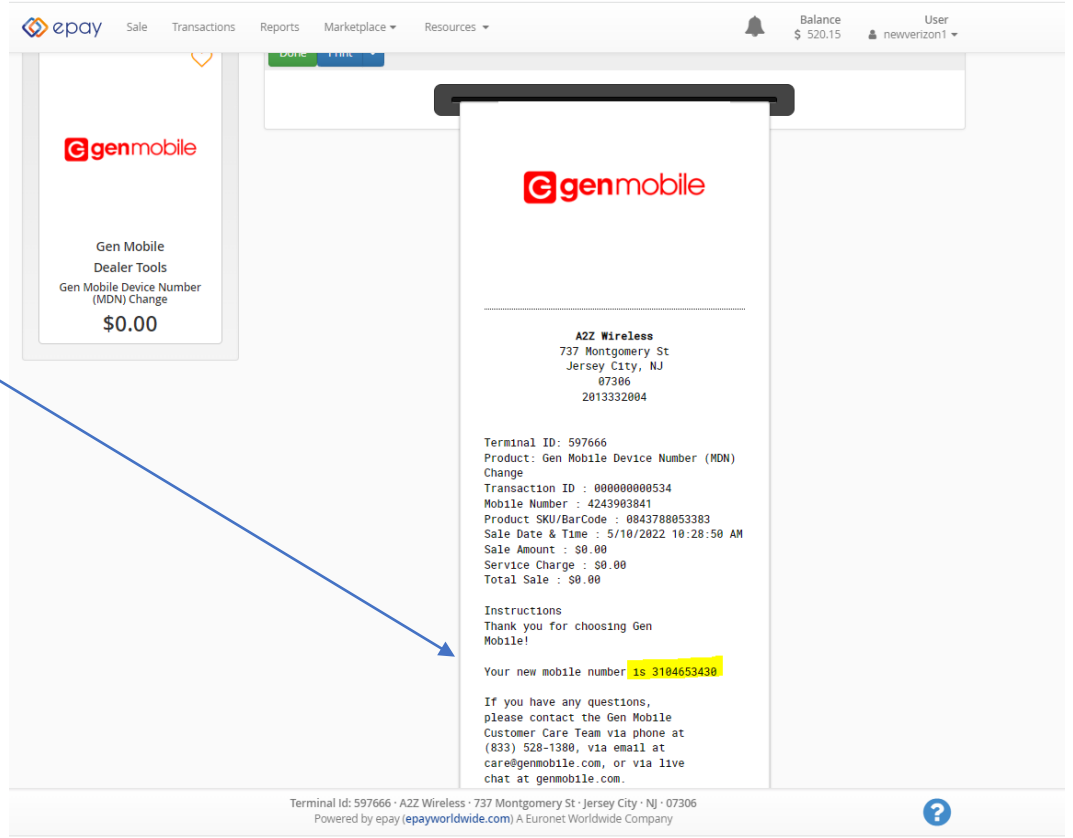
Step 2 : User will enter the current mobile number, the account password/pin, zip code and click CONTINUE.



Dealer Tools Flow- MDN CHANGE Completion

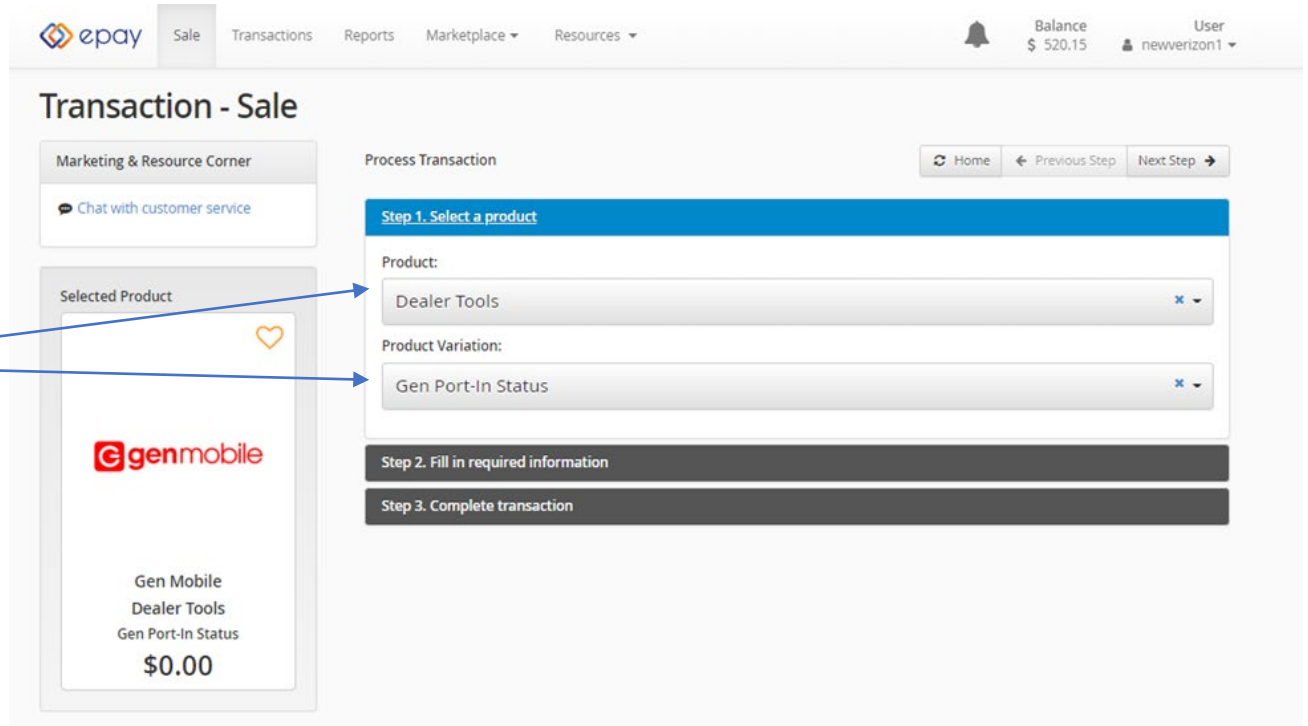
Step 3 : User will be prompted to review Sales Details for accuracy and then click Complete Transaction. The transaction successful screen will return and user can click done or view receipt. NEW mobile number will appear printed on the receipt.





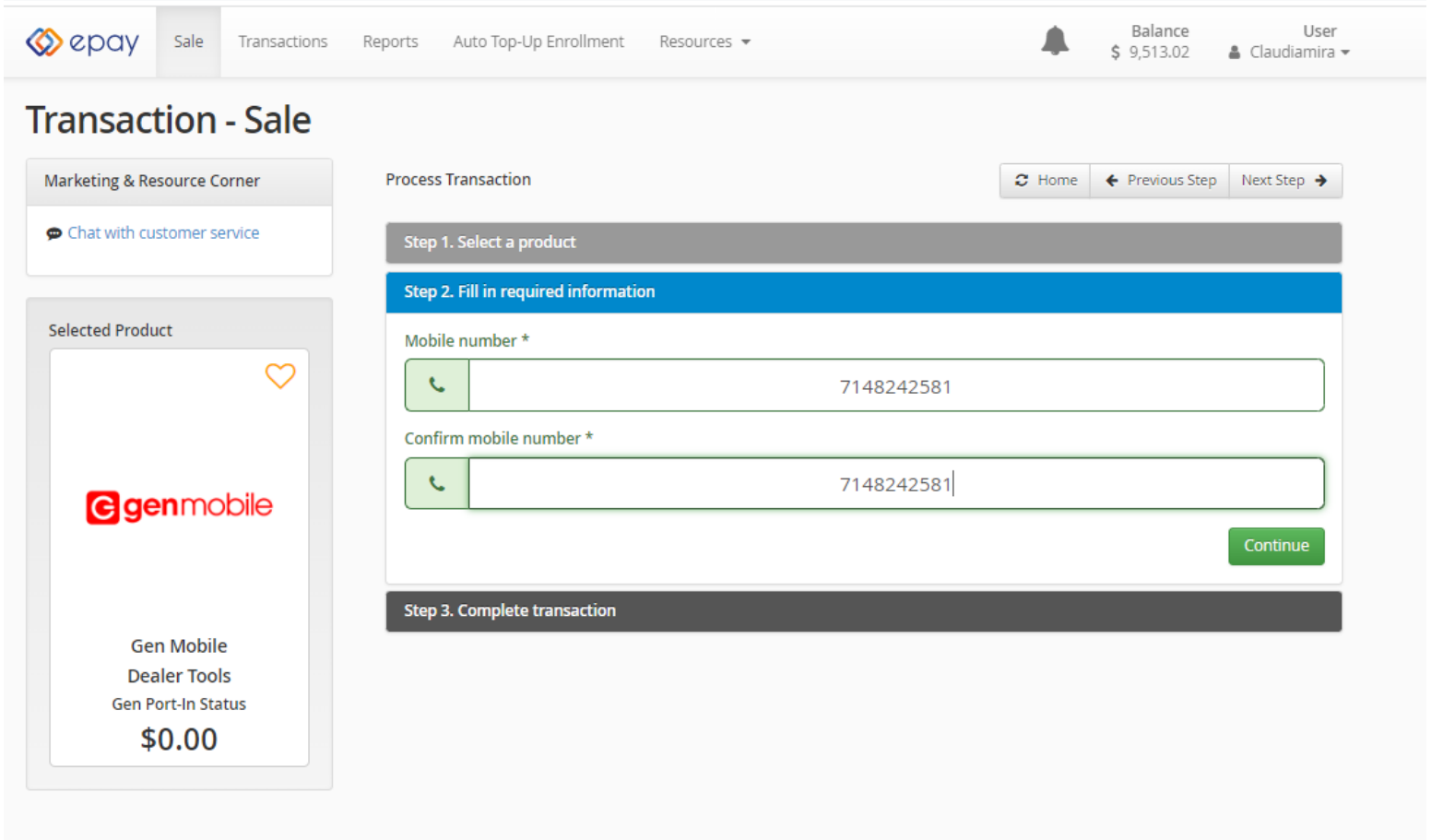
Dealer Tools Flow- PORT IN STATUS

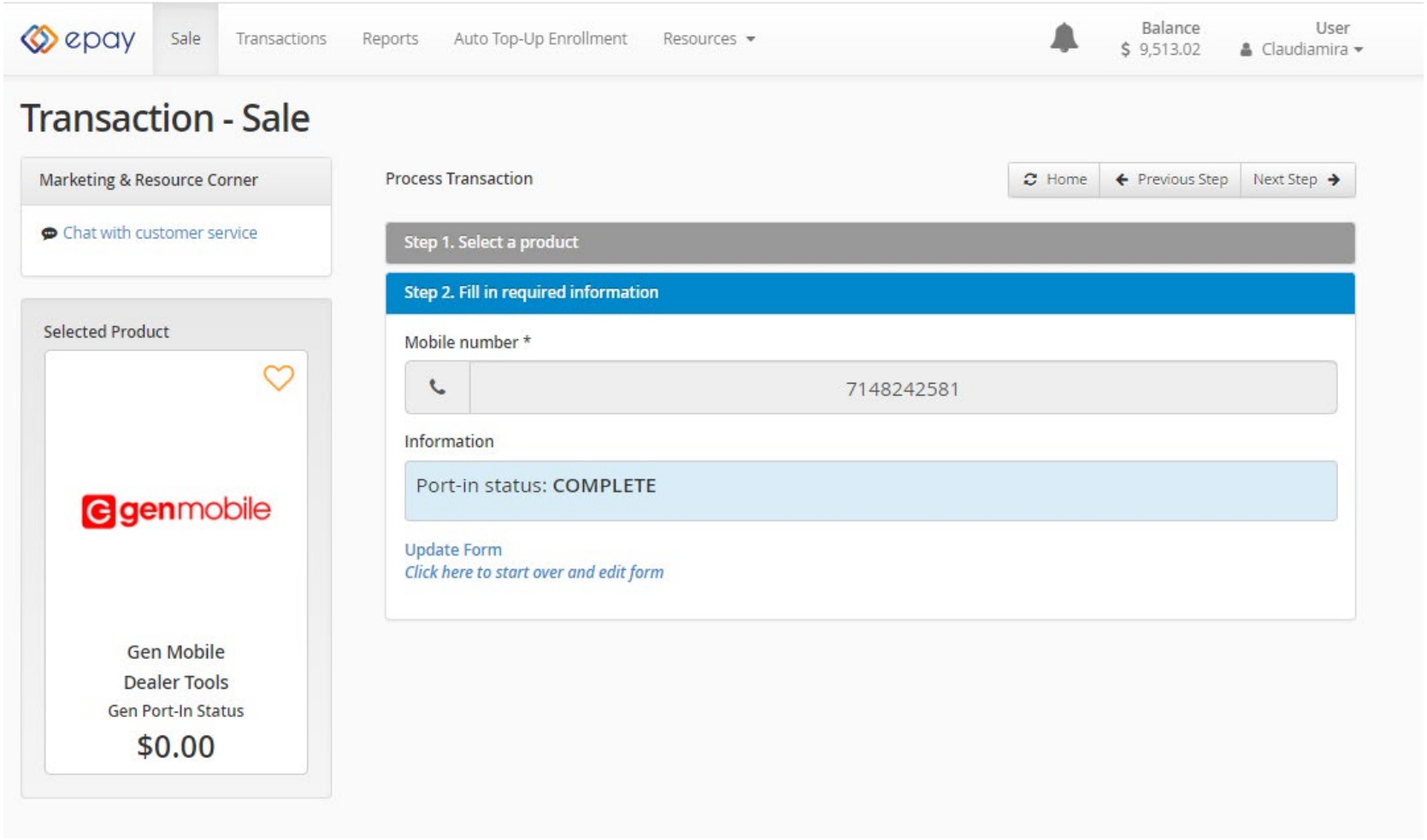
Step 1: User will click DEALER TOOLS under the Product tab and PORT IN STATUS under the Product Variation tab.



Dealer Tools Flow- PORT IN STATUS Continued

Step 2: User will enter the current mobile number for their account, confirm and click CONTINUE.



Dealer Tools Flow- PORT IN STATUS Completion

Step 2 Cont'd: Port In Status will automatically be returned once you click CONTINUE. The transaction will end here and will not provide a receipt.